बिड संख्या/Bid Number: GEM/2026/B/8202185
दिनांक /Dated: 27-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-11-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-11-2026 17:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Power
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Ntpc Limited
कार्यालय का नाम/Office Name	Cg
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :gbirganthia@ntpc.co.in Buyer Email id: rashmikumari@ntpc.co.in
वस्तु श्रेणी /Item Category	Facility Management Services - LumpSum Based - BIENNIAL CONTRACT FOR C AND I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I II III NTPC RIhand; BIENNIAL CONTRACT FOR C AND I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I II III NTPC RIhand; Con..
अनुबंध अवधि /Contract Period	2 Year(s) 1 Day(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / **Minimum number of bids required to disable automatic bid extension**	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / **Number of days for which Bid would be auto-extended**	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / **Number of Auto Extension count**	3
बिड से रिवर्स नीलामी सक्रिय किया/**Bid to RA enabled**	No
बिड का प्रकार/**Type of Bid**	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /**Time allowed for Technical Clarifications during technical evaluation**	3 Days
Payment Timelines	Payments shall be made to the Seller within **30** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/**Evaluation Method**	Total value wise evaluation
मध्यस्थता खंड/**Arbitration Clause**	No
सुलह खंड/**Mediation Clause**	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	2000000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	29

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

AGM
cg, NA, NTPC Limited, Ministry of Power
(Kumari Rashmi)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and

for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Geographic Presence in states:TENDER DOC

Total experience in providing facility management services to government departments, public sector companies, and government autonomous organizations::SOW_BOQ

Details of the premise:1793012510.pdf

Scope of work:1793012552.pdf

Facility Management Services - LumpSum Based - BIENNIAL CONTRACT FOR C AND I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I II III NTPC RIhand; BIENNIAL CONTRACT FOR C AND I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I II III NTPC RIhand; Con.. (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Premises	BIENNIAL CONTRACT FOR C AND I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I II III NTPC RIhand
Type of services required	BIENNIAL CONTRACT FOR C AND I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I II III NTPC RIhand
Cost for Consumables/ Materials	Consumables to be provided by service provider (inclusive in contract cost)
Service component	BIENNIAL CONTRACT FOR C AND I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I II III NTPC RIhand
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

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परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Pavan Jaiswal	231223,Rihand Super Thermal Power Station P.O RIHANDNAGAR, DIST. SONEBHADR 231223 SONEBHADRA	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

NTPC LIMITED

(A Government of India Enterprise)

Additional Terms and Conditions

(ATC)

UNIFIED SHARED SERVICE CENTRE, CPG-1, RAIPUR

CONTRACT & MATERIAL DEPTT

NIT / Tender Enquiry NO. NTPC/USSC–CPG1/9900334484

Name of Package: BIENNIAL CONTRACT FOR C&I JOB MAINTENANCE OF MAIN PLANT AND OFFSITE STAGE-I,II, &III, NTPC RIhand.

1. Additional Terms & Conditions (ATC) of this tender comprises the following documents:
    a. Section-I: Invitation for Bids (IFB)/Tender Enquiry/Notice Inviting Tender (NIT).
    b. Section-II: Instructions to Bidders (ITB)
    c. Section-III: General Conditions of Contract (GCC)
    d. Section-IV: Special Conditions of Contract (SCC)
    e. Section-V: Technical Specifications and Bid Drawings (Scope of Supply/Service)
    f. Section-VI: Schedule of Quantities (SOQ) / Bill of Quantities (BOQ)
    g. Section-VII: Forms and Procedures
2. **A complete set of documents as mentioned above are enclosed under “Details of Premises” at GeM portal. Further, SOW & BOQ i.e. Section-V & VI are also enclosed under “Scope of Work” at GeM portal”.**
3. **Qualifying requirements of the above tender is indicated in Section-I: Invitation for Bids (IFB)/ Tender Enquiry/ Notice Inviting Tender (N**

IT).

4. Terms and Conditions stipulated in ATC will supersede those in GeM GTC a nd STC in case of any conflicting provisions. **Further, GeM Service Level Agreement (SLA) of the category is also not applicable for this tend er**.

5. Bidders are required to submit the documents as mentioned in the check li st appended below while submitting their bid and submit the dully filled che ck list online on GeM portal.

6. Formats of the documents required to be submitted as per this check list c an be referred from “Section-VII: Forms and Procedures” enclosed under ‘Ins truction to Bidders’ and **‘“Details of Premises”.**

7. Instructions for filling the Price Bid: Refer the Section – 6 BOQ

   a) Quantity Mentioned "1" in Gem Bid for each item represents Lumpsum-p rice {i.e. (Quantity x Unit Rate) + Quoted GST} for individual line item

8. MSE Benefits are Applicable for this work. MSE bidders seeking exemption f or EMD and Purchase Preference shall select appropriate option on GeM port al (separately for each i.e. EMD & purchase preference) and should enclose a attested/self-certified copy of UDYAM registration certificate, failing which they run the risk of their bid being passed over as ineligible for the benefits applicable to MSEs

9. Bidders may please note that GeM is capturing and showing the IP address es used by the Buyer and the Bidder(s) /Seller(s). The received bids having matching/common IP address with either Bidder(s)/Seller(s) or Buyer, shall b e outrightly rejected & shall not be considered for further evaluation.

10. Bidders are advised to mention their prices at the designated place on the GeM portal only as the same shall only be considered for evaluation and pric e content mentioned / uploaded along with any other documents in their bid shall not be considered in any case.

11. After the award of the contract, Agency (To whom PO is placed) is to submi t the security deposit as per NTPC terms and conditions.

Check List

Sl. No.	Document Required	Action required	Submitted Please tick (√)
1	**Attachment 1: Bid Security / EMD (as per ITB Clause No. 14.0)-**		
	(i) E- Bank Guarantee, strictly in the format provided in the tender document, Amount as per NIT, validity as per tender document.	e-BG To be uploaded online	
	Or		

	(ii) MSE (UDYAM only) certificate towards exemption of Bid Security / EMD.	**To select appropriation in the GeM portal and upload the copy of the UDYAM registration certificate**	
2	Attachment 2: Authority to Sign the bid	**To be uploaded online**	
3	**Attachment 3: Bidder's Qualifications - Copies of Documentary evidence in support of the qualification criteria as per ITB Clause No. 5.4.**	**To be uploaded online duly filled in**	
	Undertaking duly certified and verified documents from their Statutory Auditors or specified TPIA in support of meeting Technical QR	**To be uploaded online duly filled in**	
4	Attachment 5: Equipment/ Machinery deployment Schedule	To be uploaded online duly filled in	
5	Attachment 6: General Declaration of Bidder	To be declared through undertaking at Attachment 13	
6	Attachment 7: Electronic Fund Transfer (EFT) Authorisation Form	To be uploaded online duly filled in and authenticated from the concerned bank	
7	Attachment 8: Details of PF, ESI, PAN and GSTIN Regn	To be uploaded online duly filled	
8	Attachment 9: Declaration Regarding GST	To be uploaded online duly filled	
9	Attachment 10: Technical Compliance	To be uploaded online duly filled	
10	Attachment 11: Declaration of Local Content	To be declared through undertaking at Attachment 13	
11	Declaration of conflict of interest	To be declared through undertaking at Attachment 13	
12	**Attachment 12: Integrity Pact as per Performa (pre-signed by employer) duly signed & Stamped at each page**	To be declared through undertaking at Attachment 13	**Applicable /~~Not Applicable~~**
13	**Attachment 12A: Tripartite Integrity Pact as per Performa (pre-signed by employer) duly signed & Stamped at each page**	To be declared through undertaking at Attachment 13	**~~Applicable~~ /Not Applicable**
14	Attachment 12B: Details of Foreign Principals of Indian Bidders *[if applicable]*	Not applicable	
15	Declaration on Anti-Bribery and Anti-Corruption (ABAC) Policy	To be declared through undertaking at Attachment 13	

16	**Attachment 13: Undertaking for compliance of Important Conditions of Tender**	**To be uploaded online**	
17.	Attachment no: 14 : Declaration regarding insolvency, bankruptcy and Liquidation	To be declared through undertaking at Attachment 13	
18	**Schedule of Quantities & Prices i.e. Financial Bid (Price Bid)**	**To be filled online on GeM portal**	

Bidder's Sign & Stamp

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope

of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---