

**NTPC LIMITED
(A GOVERNMENT OF INDIA ENTERPRISE)**

UNIFIED SHARED SERVICE CENTRE, CPG-1, RAIPUR

CONTRACT & MATERIAL DEPTT

Section-I

NOTICE INVITING TENDER (NIT)

FOR

**Hiring of Advanced Life Support (ALS) Type-D Ambulance at Jivantika Hospital MTPS
Kanti for 5 years**

(Domestic Competitive Bidding)

Tender Ref: NTPC/USSC-CPG1/ 9900324115

GEM Bid : GEM/2026/B/7470016

1.0 NTPC Limited (NTPC) invites online bids through GeM Portal on “**Single Stage Two Envelope Bidding basis (Envelope-I: Techno-commercial Bid & Envelope-II: Price Bid)**” from eligible bidders for aforesaid package, as per the scope of work briefly mentioned hereinafter.

2.0 BRIEF SCOPE OF WORK

The scope of this contract shall comprise of deployment and operation of Advance Life Support (ALS) Ambulance as per Ambulance Code AIS- 125 of brand new, in white colour, air-conditioned (TEMP 18-25° C), BS-VI compliant, tubeless tyres, manufactured and fabricated as per Ambulance Code AIS-125 only along with equipment as per Ambulance code AIS-125 for ambulance of “category-D”, consumables, fuel and manpower.

NTPC intends to finance subject Package through Internal Resources.

3.0 Detailed Specification, Scope of Work and Terms & Conditions are given in the Bidding Documents, which are available for examination and Sale at our eProcurement Portal (<https://eprocurementpc.nic.in/nicgep/app>) and as per the following schedule:

Form of Contract/Tender Category	Services*
Source of IFB/NIT	Central Procurement Group – 1, Raipur
Mode of Tendering	Custom Bid Service on GeM Portal
NIT Date	As per details at GeM Portal
Document sale Commencement Date	
Last date for receipt of queries from bidders (if any)	
Last Date & time for Bid submission	
Technical Bid Opening Date & Time	
Price bid Opening Date & time	Shall be intimated separately.
Bid Security / EMD	Rs. 2,00,000/- (Rupees Two Lakh only) (to be submitted in form of BG/ISB in the NTPC format only)
Benefit to MSME	Applicable. The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before

	<p>submission of their bids.</p> <p>The Bidder shall submit a valid Udyam Registration Certificate in order to be eligible for benefits under the Micro and Small Enterprises (MSE) policy. The Bidder is further required to declare and apply for such MSE benefits at the designated section of the Government e-Marketplace (GeM) Portal at the time of bid submission. Failure to provide the requisite Udyam Certificate or to apply for MSE benefits on the GeM Portal shall render the Bidder ineligible for such benefits, and the Bidder shall bear all associated risks and consequences arising therefrom.</p> <p>Any issues resulting from not availing the MSE Benefit option on the GeM Portal shall be solely the bidder's responsibility; NTPC shall bear no responsibility in this regard.</p>
Contract Period	60 Months
Pre-Bid Conference Date & Time (if any)	Not Applicable
Reverse Auction	Not Applicable
Integrity Pact	Not Applicable
Estimated Cost	INR 2,46,24,000/-(excluding GST/-) INR 2,46,24,000 (inclusive of GST@0%)

“No Queries from Bidders, whatsoever, shall be entertained by the Employer beyond the last date of receipt of Queries/ Pre-Bid Conference (if applicable) as specified on online portal”.

Corrigendum (if any) shall be available on [GeM](#) Portal only.

As per provisions of Bidding Documents, the Bidders shall submit “Techno-Commercial Proposal” and “Price Proposal” online (<https://gem.gov.in>), within the bid submission date and time as mentioned on Gem Portal. Only Techno-Commercial proposals will be opened on the date and time mentioned on Gem Portal.

Note: For any corrigendum and extension of date of bid submission, please visit the website <https://gem.gov.in>.

- 4.0 All bids must be accompanied by Bid Security for an amount (as mentioned at Clause 3.0 above). Integrity Pact shall be accepted by the bidder through ‘Undertaking for Compliance of Important Conditions of tender by bidder’ i.e. Attachment-13 (if applicable).

ANY BID NOT ACCOMPANIED BY AN ACCEPTABLE BID SECURITY IN A SEPARATE SEALED ENVELOPE SHALL BE REJECTED BY THE EMPLOYER AS BEING NON-RESPONSIVE AND SHALL NOT BE OPENED.

Any bid without an acceptable Bid Security shall be rejected by Employer as being non-responsive and shall not be opened.

5.0 QUALIFYING REQUIREMENTS FOR BIDDERS.

The bidder who wishes to participate in the bidding shall meet the Qualifying Requirements stipulated hereunder:

5.1.0 Technical Criteria:

5.1.1 The bidder should have executed “deployment of at least one Ambulance on a 24x7 basis for any ‘Organisation /Hospital / Medical Centre’ for a continuous period of not less than one (1) year in a single contract” within the preceding seven (7) years prior to the date of Techno-Commercial bid opening.

5.1.2 The bidder should have executed the work(s) of “managing / providing /deployment” of Ambulance(s) within the preceding seven (7) years prior to the date of Techno-Commercial bid opening, in any of the following manner;

a. One (1) order having executed value not less than **Rs. 39 lakh**

OR

b. Two (2) orders having executed value not less than **Rs. 25 lakh** each.

OR

c. Three (3) orders having executed value not less than **Rs. 20 lakh** each.

Notes for Technical Criteria:

Notes for Clause 5.0 above:

1. The word “Executed” mentioned above means that the bidder should have achieved the criteria specified above, even if the total contract is started earlier and/or is not completed/closed.
2. In case of orders under execution, the value of work executed prior to the date of Techno-Commercial bid opening duly certified by bidder’s client shall be considered acceptable.
3. Reference work executed by the bidder as a sub-contractor may also be considered provided the certificate issued by main contractor is duly certified by owner specifying the scope of work executed by the sub-contractor in support of qualifying requirements.
4. “For arriving at the executed value of work specified above, basic amount only shall be considered. In case contract is inclusive of taxes, bidder should provide the break – up of basic value and taxes.
5. For arriving at the executed value of work specified above, cost of fuel charges would not be considered, if reimbursable in the reference contract.
6. Multiple orders placed against single “rate contract / Agreement / MoU” shall be treated as one work for the above purpose.

5.2. Financial criteria:

5.2.1 The Average Annual Financial Turnover (AATO) of the bidder during preceding three (03) consecutive financial years as on the date of Techno - Commercial bid openings should not be less than **Rs. 49 Lakh (Rupees forty-nine lakh only)**.

5.2.2 In case the Bidder **does not satisfy the financial criteria**, stipulated above at 5.2.1 on its own, its Holding Company would be required to meet the stipulated turnover requirements at Cl 5.2.1 above, provided that the Net Worth of such Holding Company as on the last day of the preceding financial year is at least equal to or more than the paid-up share capital of the Holding Company. In such an event, the Bidder would be required to furnish along with its Techno-Commercial bid, a Letter of Undertaking from the Holding Company, supported by the Holding Company’s Board Resolution, as per the format enclosed in the Bid Documents, pledging unconditional & irrevocable financial support for the execution of the Contract by the Bidder in case of award.

5.2.3 In case the bidder is not able to furnish its audited financial statements on standalone entity basis, the unaudited unconsolidated financial statements of the bidder can be considered acceptable provided the bidder further furnishes the following documents for substantiation of its qualification:’

- a) Copies of the unaudited unconsolidated financial statements of the bidder along with copies of the audited consolidated financial statements of the Holding Company.
- b) A certificate from the CEO/CFO of the Holding Company, as per the format enclosed in the bidding documents, stating that the unaudited unconsolidated financial statements form part of the Consolidated Annual Financial Statements of the Holding Company.

5.2.4 In cases where audited results for the last preceding financial year as on the date of Techno-Commercial bid opening are not available, the financial results certified by a practicing Chartered Accountant shall be considered acceptable. In case, Bidder is not able to submit the Certificate from practicing Chartered Accountant certifying its financial parameters, the audited results of three consecutive financial years preceding the last financial year shall be considered for evaluating the financial parameters. Further, a Certificate would be required from the CEO/CFO as per the format enclosed in the bidding documents stating that the financial results of the Company are under audit as on the date of Techno-Commercial bid opening and the Certificate from the practicing Chartered Accountant certifying the financial parameters is not available.

Notes for 5.2.0 above:

1. Net worth means the sum total of the paid-up share capital and free reserves. Free reserve means all reserves credited out of the profits and share premium account but does not include reserves credited out of the revaluation of the assets, write back of depreciation provision and amalgamation. Further any debit balance of Profit and Loss account and miscellaneous expenses to the extent not adjusted or written off, if any, shall be reduced from reserves and surplus.
 2. Other income shall not be considered for arriving at annual turnover figures.
 3. "Holding Company" and "Subsidiary Company" shall have the meaning ascribed to them as per Companies Act of India.
- 6.0 Any Certificate(s) / Financial Statement(s) / Audited Balance Sheet and P&L Account (wherever applicable) undertaken/ signed by a Member of Institute of Chartered Accountant of India (ICAI), which Bidders submit in support of compliance to Qualifying Requirements (QR), will carry Unique Document Identification Number (UDIN) generated in line with the Gazette Notification of Council of Institute of Chartered Accountant of India (ICAI).
- 7.0 Notwithstanding anything stated above, the Employer reserves the right to assess the credentials/capabilities/capacity of the Bidder/ his collaborators / associates/ subsidiaries / group companies to perform the contract, should the circumstances warrant such assessment in the overall interest of the Employer.
- The physical or any mode of assessment/verifications by Employer shall include but not be limited to the assessment/verifications of office/ facilities/ banker's/ submitted reference works in lieu of credentials. A negative determination of such assessment of credentials/capacity/capabilities may result in rejection of the bid.
- 8.0 The reference works whose details have been declared in their bid shall only be considered to ascertain the bidder's compliance to the specified qualifying Requirement (QR). The Employer at its discretion may seek any clarification and/or documentary evidence only for the reference works as mentioned above. However, no change or substitution of the reference works by new/additional plant for conforming to the specified qualifying Requirement shall be sought, offered or permitted".

9.0 'Class-I local suppliers' only are eligible to participate in this tender, as defined in the bidding documents/ Public Procurement (Preference to Make in India), Order 2017 and its subsequent amendments/ revisions issued by DPIIT. **The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before submission of their bids.**

10.0 Any 'Bidder from a country which shares a land border with India', as specified in the Bidding Documents, will be eligible to bid in this tender only if bidder is registered with the Competent Authority as mentioned in the Bidding Documents.

Further, any bidder (including bidder from India) having specified Transfer of Technology (ToT) arrangement with an entity from a country which shares a land border with India, will be eligible to bid only if the bidder is registered with the same competent authority.

However, the said requirement of registration will not apply to bidders from those countries (even if sharing a land border with India) to which the Government of India has extended lines of credit or in which the Government of India is engaged in development projects.

11.0 NTPC reserves the right to reject any or all bids or cancel / withdraw the Invitation for Bids/NIT without assigning any reason whatsoever and in such case no bidder / intending bidder shall have any claim arising out of such action.

12.0 The bidding document is available online. A complete set of Bidding Documents may be downloaded by any interested Bidder from the [Gem](https://gem.gov.in) Portal (<https://gem.gov.in>). The Bidder would be required to register on the website.

First time users are required to register themselves on GeM Portal only. First time users not allotted any vendor code by NTPC, should send a copy of the registration details to the e-mail address specified in this NIT under Address for Communication with following details if eligible for award:

- a) Request on the letter head of the Company
- b) Address Proof
- c) Copy of GST Registration Certificate & PAN Card
- d) Email ID and Contact No.
- e) Name and Designation of the contact person
- f) Cancelled cheque & E.F.T form duly verified by bank

Note: No Hard Copy of bidding documents shall be issued.

13.0 **Address for communication:**

SM/AGM (CPG-I/C&M)

NTPC Limited, Unified Shared Service Centre,
Central Procurement Group-I,
Western Region-II Head Quarter, Plot No.-87, Sector-24, Atal Nagar
Nava Raipur, Raipur, Chhattisgarh, Pin Code-492101
Tel. No.: 0771-2515537/0771-2515402
Email: ilaanand@ntpc.co.in / amittiwari@ntpc.co.in

Websites: <https://gem.gov.in> or www.ntpctender.ntpc.co.in or www.ntpc.co.in

14.0 **Registered Office**

NTPC Limited
NTPC Bhawan, SCOPE Complex,
7, Institutional Area, Lodi Road,
New Delhi – 110003

Corporate Identification Number: L40101DL1975GOI007966.

Website: www.ntpc.co.in

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	08-05-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	08-05-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Power
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Ntpc Limited
कार्यालय का नाम/Office Name	Cg
वस्तु श्रेणी /Item Category	Custom Bid for Services - Hiring of Advanced Life Support (ALS) Type-D Ambulance at Jivantika Hospital MTPS Kanti for 5 Years
समान श्रेणी/Similar Category	<ul style="list-style-type: none"> Monthly Ambulance Service (All Inclusive)
अनुबंध अवधि /Contract Period	5 Year(s) 1 Day(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन्ू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	5

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	5
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य / Estimated Bid Value	24624000
Payment Timelines	Payments shall be made to the Seller within 45 days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईएमडी राशि/EMD Amount	200000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	63

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

HOD

SM/AGM (CPG-I/C&M),NTPC Limited, Unified Shared Service Centre,Central Procurement Group-I,Western Region-II Head Quarter, Plot No.-87, Sector-24, Atal Nagar,Nava Raipur, Raipur, Chhattisgarh, Pin Code-492101,Tel. No.: 0771-2515537/0771-2515402
(Ntpc Ltd)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:[1776941692.pdf](#)

Payment Terms:[1776941814.pdf](#)

GEM Availability Report (GAR):[1776941943.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ:[1776941825.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1776942115.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1776942219.pdf](#)

Any other Documents As per Specific Requirement of Buyer -2:[1776942232.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1776942846.pdf](#)

Educational Qualification including Profile of SME/Consultants /Professional Resources /Technical Resources if they are part of Project .:[1776942919.pdf](#)

Custom Bid For Services - Hiring Of Advanced Life Support (ALS) Type-D Ambulance At Jivantika Hospital MTPS Kanti For 5 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Hiring of Advanced Life Support (ALS) Type-D Ambulance at Jivantika Hospital MTPS Kanti for 5 Years
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Saurabh Lal	843130,PO Kanti, Distt. Muzaffarpur, Bihar- 843130, India	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

NTPC LIMITED

(A Government of India Enterprise)

Additional Terms and Conditions
(ATC)

UNIFIED SHARED SERVICE CENTRE, CPG-1, RAIPUR

CONTRACT & MATERIAL DEPTT

Name of Package: Hiring of Advanced Life Support (ALS) Type-D Ambulance at Jivantika Hospital MTPS Kanti for 5 years

1. Additional Terms & Conditions (ATC) of this tender comprises the following documents:
 - a. Section-I: Invitation for Bids (IFB)/Tender Enquiry/Notice Inviting Tender (NIT).
 - b. Section-II: Instructions to Bidders (ITB)
 - c. Section-III: General Conditions of Contract (GCC)
 - d. Section-IV: Special Conditions of Contract (SCC)
 - e. Section-V: Technical Specifications and Bid Drawings (Scope of Supply/Service)
 - f. Section-VI: Schedule of Quantities (SOQ) / Bill of Quantities (BOQ)
 - g. Section-VII: Forms and Procedures
2. **A complete set of documents as mentioned above are enclosed under “Any Other Documents As Per Specific Requirement of Buyer-1”.**
3. Terms and Conditions stipulated in ATC will supersede those in GeM GTC and STC in case of any conflicting provisions.
4. Bidders are required to submit the documents as mentioned in the check list appended below while submitting their bid and submit the duly filled check list online on GeM portal.

Formats of the documents required to be submitted as per this check list can be referred from “Section-VII: Forms and Procedures” enclosed under ‘Instruction to Bidders’ and **“Any Other Documents As Per Specific Requirement of Buyer-1”.**

5. Instructions for filling the Price Bid:
 - a. The Bidder is required to quote Lumpsum Price {Including GST} in GeM Bid against NTPC estimated amount indicated on Section-VI BOQ.
 - b. The Break-Up of applicable GST is required to be quoted in Attachment-9 as per the provisions of the bidding documents.
 - c. Quantity Mentioned "1" in Gem Bid for each item represents Lumpsum-price {i.e. {(Quantity x Unit Rate) + Quoted GST} for individual line item.
6. MSE Benefits are Applicable for this work. MSE bidders seeking exemption for EMD and Purchase Pref

erence shall select appropriate option on GeM portal (separately for each i.e. EMD & purchase preference) and should enclose an attested/self-certified copy of UDYAM registration certificate, failing which they run the risk of their bid being passed over as ineligible for the benefits applicable to MSEs.

Recently, IP address functionality introduced in GeM portal. The primary objective of this new feature is to identify collusion activities between sellers by capturing their IP addresses.

7. Bidders are advised to mention their prices at the designated place on the GeM portal only as the same shall only be considered for evaluation and price content mentioned / uploaded along with any other documents in their bid shall not be considered in any case.
8. 'During the technical evaluation stage, in case of common IP address (either for Financial Bid IP Address or Technical Bid IP address or both IP address) of a seller with any other seller as popped up in a tender by GeM portal, all such bids shall be outrightly rejected.
9. Bidder shall be required to submit duly certified and verified documents from their Statutory Auditors or specified TPIA in support of meeting Technical QR along with a certificate regarding verification of authenticity of documents as per the format placed at Appendix A to Attachment-3A-1 (Undertaking from Statutory Auditor) and/ or Appendix B to Attachment-3A-1 (Undertaking from TPIA). All the documents submitted by the bidder in support of meeting Technical QR shall be digitally signed by the Statutory Auditor and/ or specified TPIA.
10. In case documents are certified & verified for authenticity through TPIA, the verification and certification of authenticity of documents is acceptable from any of the TPIAs as mentioned at NTPC tender website (<https://ntpctender.ntpc.co.in/>) under "Policy for Document Authentication Process in Tenders of NTPC Ltd" tab. However, Bidders must verify the accreditation validity of the designated TPIA before proceeding to engage them for document certification.
11. The following website may be referred for contact details and accreditation validity of above mentioned TPIAs:
http://nabcb.qci.org.in/inspection_body/
12. Any document pertaining to reference works/ plants in support of Technical QR, which is not certified by specified TPIA or Statutory Auditor of the bidder as per the format enclosed with the bidding documents, shall not be considered verified/ certified for the purpose of evaluation, and the bid shall be liable for rejection.

Bidder's Basic Information

1. Name of Agency:

2. Address:

3. PAN No.:

4. NTPC Vendor Code (If Any):

5. Name of Proprietor / Partners / Directors:

- a.
- b.
- c.

- d.
- e.
- f.

6. Dealing Person for this Tender:

- a. Name:
- b. Mobile No.:
- c. Alt. Mobile No.:

7. Mail ID:

Date:

Place:

Signature.....

(Name of Authorized person having Power of attorney)

Designation.....

Common Seal.....

Check List

Sl. No.	Document Required	Action required	Submitted Please tick (✓)
1	Attachment 1: Bid Security / EMD (as per ITB Clause No. 14.0)-		

	<p>(i) Bank Guarantee, strictly in the format provided in the tender document, Amount as per NIT, validity as per tender document.</p> <p>Notes:</p> <ol style="list-style-type: none"> 1. Any bid not accompanied by an acceptable bid security in a separate sealed envelope shall be rejected by the Employer as being non-responsive. 2. The format of the Bank Guarantee shall be in accordance with the form of Bank Guarantee towards Bid Security/EMD/Performance security / *Security for the Deed of Joint Undertaking (if applicable) / *Advance payment (if applicable) included in the 'Section-VII: Forms and Procedures' of NTPC Bidding Documents only. In addition, the format of the Insurance Surety Bond shall also be in accordance with the form of Insurance Surety Bond towards Bid security/Performance security/ *Security for the Deed of Joint Undertaking (if applicable) included in the Employer's Bidding Documents only. 	To be uploaded online and Original BG to be submitted physically	
	Or		
	(ii) MSE (UDYAM only) certificate towards exemption of Bid Security / EMD.	To be uploaded online	
2	Attachment 2: Authority to Sign the bid	To be uploaded online	
3	Attachment 3: Bidder's Qualifications - Copies of Documentary evidence in support of the qualification criteria as per ITB Clause No. 5.4.	To be uploaded online duly filled in	
	Undertaking duly certified and verified documents from their Statutory Auditors or specified TPIA in support of meeting Technical QR.	To be uploaded online duly filled in	
4	Attachment 5: Equipment/ Machinery deployment Schedule	To be uploaded online duly filled in	
5	Attachment 6: General Declaration of Bidder	To be declared through undertaking at Attachment 13	
6	Attachment 7: Electronic Fund Transfer (EFT) Authorisation Form	To be uploaded online duly filled in and authenticated from the concerned bank	
7	Attachment 8: Details of PF, ESI, PAN and GSTIN Regn	To be uploaded online duly filled in	

8	Attachment 9: Declaration Regarding GST	To be uploaded online duly filled in	
9	Attachment 10: Technical Compliance	To be uploaded online duly filled in	
10	Attachment 11: Declaration of Local Content	To be declared through undertaking at Attachment 13	
11	Attachment 12: Integrity Pact (pre-signed by employer)	To be accepted through undertaking at Attachment 13	
12	Attachment 12A: Details of Foreign Principals of Indian Bidders <i>[if applicable]</i>	To be uploaded online	
13	Attachment 13: Undertaking for compliance of Important Conditions of Tender	To be uploaded online	
14	Schedule of Quantities & Prices i.e. Financial Bid (Price Bid)	To be filled online on GeM portal only	

Bidder's Sign & Stamp

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector

Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.

8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में

भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

SCOPE OF WORK, TERMS AND CONDITIONS

Name of Work: Deployment and Operations of Advanced Life Support (ALS) Ambulance for a period of 5 years at Jivantika Hospital MTPS Kanti.

SCOPE OF WORK:

1. Deployment and Operation of **Advance Life Support (ALS) Ambulance as per Ambulance Code AIS- 125 of brand new**, in white colour, air-conditioned (TEMP 18-25° C), BS-VI compliant, tubeless tyres, manufactured and fabricated **as per Ambulance Code AIS-125** only along with equipment as per Ambulance code **AIS-125** for ambulance of “**category-D**”, consumables, fuel and manpower. The manpower to be available for 24 X 7 @ 8 hrs shift basis to carry and manage serious patients as and when required. They should work as per directions of the Chief Medical Officer (CMO) / Medical Officer In-Charge (MO I/C) / Engineer-in-Charge (EIC) or authorized representative, MTPS, Kanti.

Manpower Requirement:

Designation	Manpower	Category
EMT	3 No's	Skilled (SW)
Medical Attendant	3 No's	Semi-Skilled (SSW)
Driver	3 No's	Semi-Skilled (SSW)

Note:

1. 1 No. Reliever will be provided for 3 EMT's
2. 1 No. Reliever will be provided for 3 No's Medical Attendant
3. 1 No. Reliever will be provided for 3 Ambulance Drivers
4. Total manpower mentioned is for 3 shifts- 24X7

TERMS AND CONDITION OF ALS AMBULANCE:

Advance Life Support (ALS) Ambulance:

1. Advance Life Support (ALS) Ambulance of make Force traveller trauma or equivalent, Model -2026 or later (brand New), 3350- WB (8+d+1p, 54151x1975wx2550h) with power Steering, 16 V, DOHC, VGT, Dual Mass Fly Wheel in white colour, air-conditioned, BS-VI compliant, tubeless tyres, manufactured and Fabricated as per Ambulance Code **AIS-125** only with 3-way siren & light, mike and operating system along with equipment as per AIS-125 (Part-2), consumables, fuel (HSD) and manpower. i.e., Drivers, Emergency Medical Technicians & Medical Attendants.
2. '**Ambulance**' should be written on front and back of the vehicle with fluorescent red colour stickers and ambulance logo in blue colour sticker.
3. NTPC MTPS, Kanti name in Hindi/regional language and English should also be written on both side of the vehicle along with NTPC logo in bold letters.
4. ALS ambulance shall be stationed in hospital for 24x7 and move to attend /transport patients as per the direction of the CMO of the hospital.
5. Equipment/instruments & Other items to be made available and functional all the time.

6. GPS enabled real time position tracker along with the software to track the same to be provided by the agency to the EIC/CMO.
7. A total of 12 manpower (3+1 Drivers, 3+1 EMTs and 3+1 Medical Attendants) shall be deployed for 8-hour shifts as per relevant labour laws in which the three will be in shift and one will be reliever who will also be paid as per labour law. These manpower should undergo refresher course every year for equipment functioning and first aid which will be arranged and borne by the vendor.

A. Emergency Medical Technician (EMT) For ALS Ambulance (3+1 EMT):

1. Emergency medical tech. should have certificate in Emergency Medical Technician advance through recognized institute of “Healthcare Sector Skill Council of India” (HSSC) or any other government recognized institute with minimum one-year experience in Emergency Services.
2. Ambulance services are associated with human life. Therefore, emergency medical technicians must have full Experience, Knowledge/Trained for operation of all the equipment in ALS ambulance.
3. They should attend the patients in emergency and also associate with ambulance for safe pick and drop including shifting of patients in/out of the ambulance at site/hospital while transportation and as per instructions of CMO/medical officer in-charge/ engineer in-charge or authorized executive of the project hospital.
4. They should also assist Doctors/Staff Nurses on duty for better management of the patients in emergency as well as in stabilization center and to work in rural health camps/dispensary outside of the hospital as per instructions of above authorities.
5. Knowledge of Hindi, English and local language may be preferred for deployment of manpower
6. They should be medically fit, healthy and free from any communicable diseases.
7. They should be well behaved, disciplined and ready to work in shift on rotational basis as per direction of the EIC/CMO of the Jivantika Hospital, MTPS, Kanti. They should report at duty/workplace in uniform provided by the vendor before 15 minutes as per their duty schedule.
8. They must maintain duty attendance register for Drivers, Medical Attendants and themselves per day as provided by the Vendor. They should produce the same to the EIC/CMO every day in the morning hours for verification.
9. As the ambulance services are connected to human life, all the Emergency Medical Technicians must be ready to move for outstation duties at any time on the instructions of EIC/CMO of the Jivantika Hospital, MTPS for quick and fast services as and when required.
10. They should be ready to work in shift on rotational basis as per direction of the EIC/CMO of Jivantika Hospital, MTPS, Kanti.
11. All wages payable to EMT shall be processed through the CLIMS in accordance with applicable laws, rules, and organizational guidelines.
12. They should be ready to work in any section of hospital or any other job assigned to them on the instructions of the EIC/CMO.

B. Medical Attendants for ALS Ambulance (03+1 Attendant):-

1. Medical Attendants for ALS ambulances should have certificate in Dresser Cum First-Aider (DCFA) from Government-recognized institute like “Indian Red Cross Society” or “St. John’s Ambulance, or any other Government recognized institute with minimum one-year experience.
2. They should work on ambulance and also assist Doctors, Staff Nurses on duty for better management of the patients in emergency as well as in stabilization center and also to perform

- duty in rural camps/dispensary outside of hospital as per instructions of the EIC/CMO of the Project Hospital.
3. They should associate with ambulance for safe pick and drop including shifting of patients in/out of the ambulance at Site/Hospital while transportation and as per instructions of EIC/CMO of the Project Hospital.
 4. To work in any section of Project Hospital as per requirement.
 5. To maintain records of the section where they are deployed.
 6. Knowledge of Hindi, English and local language may be preferred for deployment of manpower.
 7. They should be medically fit, healthy and free from any communicable diseases.
 8. They should be well behaved, disciplined and ready to work in shift on rotational basis as per direction of the EIC/CMO of the Project Hospital. They should report at duty/work place in uniform provided by the Vendor before 15 minutes as per their duty schedule.
 9. All the medical attendants must be ready to move for outstation duties at any time on the instructions of EIC/CMO.
 10. All wages payable to Medical Attendant shall be processed through the CLIMS in accordance with applicable laws, rules, and organizational guidelines.
 11. They should be ready to work in any section of hospital or any other job assigned to them on the instructions of the EIC/CMO.

C. Drivers for ALS Ambulances (03+1 Drivers):-

1. Drivers of ALS ambulances should have minimum one-year experience of Heavy Motor Vehicle/Ambulance driving and valid HMV (commercial) Driving License, which should be renewed from time to time. Drivers must have full knowledge of Hindi/Local language, locations from where they pick and drop the sick and serious patients. They should also be literate to read the traffic signs and rules. They should be fully capable to fill Vehicle Logbook in proper way without cutting and overwriting.
2. They should be well behaved, disciplined and report at duty place in uniform provided by the Agency before 15 minutes as per their duty schedule. They must produce vehicle logbook per day as provided by the Agency to get sign/verified by the EIC/CMO every day in the morning hrs.
3. As the ambulance services are connected to human life, all the drivers must be ready to move for outstation duties at any time on the instructions of EIC/CMO of the Project Hospital for quick and fast services as and when required.
4. They should be responsible for safe pick & drop including shifting of patients in/out of the ambulance at site/hospital while transportation.
5. They should be ready to work in shift on rotational basis as per instruction of the EIC/CMO of the Hospital.
6. They should be medically fit, healthy, and free from any communicable diseases. Contracting agency must get their medical examination done once in a year during the contract period at their own cost.
7. They should be ready to work in Rural Health Camp/Dispensary outside of the hospital as per instruction of the EIC/CMO.
8. All wages payable to drivers shall be processed through the CLIMS in accordance with applicable laws, rules, and organizational guidelines.
9. They should be ready to work in any section of hospital or any other job assigned to them on the instructions of the EIC/CMO.

OTHER TERMS AND CONDITIONS:

1. Vendor has to deploy 24x7 basis ambulance along with equipment, fuel (HSD), consumables and manpower as per scope of work, manufacturer fabricated only, brand new (not operated earlier), 2026 or later model: Air Conditioned, GPS compliant, white colour Force Traveller Trauma 3350-wb (9+d+1p) or equivalent, Power Steering, Dual Mass Fly Wheel, BS-VI compliant and tubeless tyres model with 3-way siren light, mike & operating system for Advance Life Support Ambulance.
2. Operational cost of ambulance for lubricants, tubeless tyres, normal wear & tear including accidental maintenance, manpower, equipment maintenance, consumables, legal compliances, insurance of vehicles & manpower and any other directly & indirectly charges related to vehicles and manpower etc. shall have to be borne by the contracting vendor.
3. Looking into road safety, vehicle head lights & fog lights bulbs, siren light bulbs, indicators lights bulbs shall be replaced immediately if found defective. Ambulance tyres shall also be changed immediately, if rubber grip of single or all tyres become smooth, on the instructions of the EIC/CMO. Noncompliance shall be treated the ambulance absent in whole shift and an amount Rs. 5000/- shall be deducted from the RA bill/s of the vendor.
4. The ambulance must be maintained properly throughout the contract period with decent upholstery like curtains, seats leather seat covers etc. Curtains and seat covers are to be cleaned regularly at an interval of 15 days or earlier if dirty, whereas the same may be replaced immediately if found rotten. Noncompliance shall be deducted Rs. 100/- per day from the R.A. Bill/s of the agency.
5. Deployment of qualified and professionally trained manpower on ambulance round the clock i.e. one Emergency Medical Technician (EMT), one Medical Attendant (M.A.) & One Driver in each shift of 8 hours is essential on Advance Life Support Ambulance.
6. Vendor has to keep reserve work force for ambulance shift rotation and leave. Being emergency services, Non-deployment of drivers in any shift on ambulance shall be treated whole shift of particular ambulance as absent and an amount Rs. 5000/- shall be deducted from the RA bill/s of the vendor against such absence. Non-deployment of emergency medical technician or medical attendant staff on ambulance in any shift shall be treated as absent. In such cases an amount Rs. 1000/- per manpower per shift shall be deducted from the RA bill/s of the Vendor.
7. EIC/CMO is the final authority to remove any manpower without any notice/reason to the vendor if work of particular manpower is found un-satisfactory. Vendor must replace such manpower immediately. Non-compliance of the same shall be treated as ALS ambulance absent shift in case of driver and Rs. 5000/- shall be deducted for the R.A. Bill/s of the vendor in this account whereas Rs. 1000/- shall be deducted from the R.A. Bill/s of the vendor against other manpower.
8. All expenses towards salary, uniform, repair and maintenance of ambulance and equipment/instruments, consumables including medicines/drugs in the First Aid/ Rescue Kit, Fuel (HSD), lubricants, damages due to accident, comprehensive insurance, road tax, Pollution Under Control certificate, income tax, GST or any other taxes including parking charges, ambulance fitness, vehicle & deployed manpower insurance, mobile phone, medical expenses of manpower, room rent, legal compliances etc. not mentioned herein shall also be arranged and borne by the vendor.
9. It is the sole responsibility of the vendor to keep full tank of Fuel (HSD) every time. The operational cost for fuel for 1000 KM per month will be part of the overall operational expense. The extra kilometres run by the ambulance beyond 1000 KM will be reimbursed on

the actual Kilometres run divided by 10 (considering the ambulance runs 10 kilometres per litre of Diesel) multiplied by the price of one litre of HSD/ Diesel in that month. Fuel used or KM run for fuel refilling or other ambulance works will be borne by vendor as part of vehicle maintenance.

10. All the relevant documents pertaining to statutory compliance shall be submitted to the EIC/CMO. Any penalty imposed by any authority on this account shall be borne by the agency.
11. Vehicle should comply strictly with provision of pollution control in line with the decisions of Supreme Court/NGT from time to time and should comply with statutory regulations issued from time to time in this regard. Non-compliance shall be deducted from the R.A. Bill/s of the agency @ Rs. 500/- per day.
12. It is compulsory to provide Pre/Postpaid cell phone (mobile) on ALS ambulance. Mobile number to be informed to the EIC/CMO. Vendor has to provide the same on their own cost & risk. Rs. 100/- per day shall be deducted from the R.A. Bill/s of the vendor against non-compliance.
13. Ambulance may have to perform outstation duties also on the instructions of the EIC/CMO for which no extra charges will be paid i.e. for overstay, night stay, manpower TA/DA and any other charges.
14. Ambulance deployed should be owned and registered with the RTO by and in the name of the vendor only. No vehicle shall be allowed to be sold/mortgaged or sub-let during the entire contract period. In case of any violation, shall have full right to short-close the contract without any notice by forfeiting the entire EMD/ SD etc. of the vendor. NTPC reserves full right to short-close the contract without any notices/reasons by forfeiting the entire EMD/ SD etc. of the vendor.
15. Periodic maintenance at an interval of every three months with prior approval of the EIC is essential for which 12-16 hours leave may be given and the vendor has to provide a substitute ambulance for the same period. Maintenance Certificate from Vehicle's Authorized Service Station has to be submitted after each service/maintenance. No payment shall be paid to the agency for this activity by NTPC. Penalty @ Rs. 10000/- shall be imposed for non-compliance of each service. However, grace period for 15 days will be allowed for any unforeseen circumstances.
16. AMC/ Warranty of the medical equipment & instruments installed in ALS ambulance is mandatory for the durations of the contract. Repair in case of breakdown has to be ensured within 36 hours and Non-Compliance shall be penalized @ Rs. 1000/- per day per equipment/instrument after 36 hours and shall be deducted from the R.A. Bill/s of the vendor. Similarly, consumables shall be re-filled within 24 hours otherwise Rs. 500/- shall be deducted from the R.A. Bill/s of the vendor after 24 hours @ per day per consumable.
17. Vendor has to provide 2 sets of uniform per year to deployed manpower i.e. Navy blue trousers (pant) and sky blue shirts to drivers, white trousers (pant) and white shirts to Emergency Medical Technicians and navy blue trousers (pant) and white shirts to Medical Attendants in first month for which no extra payment shall be paid by the NTPC to the vendor. Penalty Rs. 50/- per person per day shall be imposed for non-compliance which shall be deducted from RA bill/s of the vendor.
18. Contractor has to pay minimum wages to deployed manpower to Drivers and Medical Attendants for SSW, Emergency Medical Technicians for SW. The Agency/ contractor shall ensure that the manpower engaged are not paid less than the minimum wages as admissible and notified by appropriate government from time to time (Central/State Govt. Minimum

Wages whichever is higher). Whenever there is any increase in minimum wages as notified by appropriate government, the Agency/ contractor shall make payment of such increment along with related statutory compliance.

19. The wage period is considered from 26th of a month to 25th of next month. Vendor must pay minimum wages latest by 2nd day through bank of each month for previous month. Non-compliance shall be imposed Rs.100/- per person per day after 2nd day of the month. All payments to the manpower engaged in the contract will be made to their bank account through online payment. The contractor shall ensure timely payments to all the persons deployed under this contract through bank only and shall not link the same with receipt of payments from NTPC, MTPS against monthly RA Bills. Non-compliance of this clause shall be reflected in the performance feedback report of the contractor & penalized as per the discretion of EIC/CMO, NTPC, MTPS.
20. Vendor has to provide copies of Pay Slips, Bank Deposit Slips, PF deposit slips/challans for HR clearance along with the monthly RA bills for release of payment to the vendor.
21. Vendor shall follow compulsorily the rules of PF act and deposit the PF against each deployed manpower. Penalty of Rs. 1000/- shall be imposed per man per month against non-compliance which shall be deducted from the RA bill/s of the vendor.
22. Prior to deployment of manpower, vendor should take Group Insurance/ESI/WC Policy of their manpower as per norms at their own cost per year basis or for entire contract period. Rs. 5000/- per month against non-compliance shall be deducted from the RA bill/s of the vendor. In cases where ESIC may not be applicable, insurance under WC Act shall be obtained.
23. Vendor has to keep Rs. 5000/- cash to the Emergency Medical Tech. on duty from the first day of the date of start of the contract till complete execution of the contract for minor maintenance/fuel (HSD) requirement/toll and parking charges etc. in emergencies. Non-compliance shall be imposed with penalty of Rs. 100/- per day which shall be deducted from R.A. Bill/s of the vendor.
24. In case failure to complete the contract and performance of the vehicle and compliance to the contractual provision is/are found unsatisfactory, the contract may be terminated by short closure by NTPC without any notice forthwith and Security Deposit/CPG, EMD, pending bill/s etc. shall be forfeited. No compensation shall be paid for un-utilised portion of the contract period.
25. All payment shall be released on completion of a month after receiving proper bill/s from the contractor in the prescribed proforma along with supporting documents as may be needed from time to time.
26. In case of non-availability of the vehicle for minor/major breakdown, an alternative vehicle shall be arranged immediately. However, the deployment of alternative vehicle shall be allowed subject to fitness, road worthiness and proper documents of vehicle as agreed in contract.
27. If the agency designates or hires a Supervisor/Power of Attorney/Team Leader person, the agency shall ensure that the individual has no prior history of misbehavior or misconduct in any contracts/services. Any individual determined to be unsuitable shall be removed from the role and replaced immediately by the NTPC Management.
28. NTPC shall not be liable to provide either accommodation or garage facilities to the vendor or their employees. However, as a case of ambulance, shared type accommodation in township/transit campsite may be provided on commercial rent as per NTPC norms subject to availability.

29. Vendor has to provide the list of all workers containing name, age, sex, and address with thana of each and every worker along with photograph duly verified by the village/town authority within a month of deployment of workers.
30. Vendor has to arrange medical facilities to all their deployed workers at their own cost. NTPC shall not be held responsible to provide such facilities. Also, no reimbursement shall be applicable in this account.
31. Vendor and their employees shall not at any time cause or permit any nuisance or damage to properties on the site and township and/ or do anything which shall cause unnecessary disturbance or inconvenience to the patients, hospital, residents or anyone. Doing so, they shall be penalized on the discretion of the NTPC hospital and HR authorities.
32. Duty roster of the workers are very important and shall be provided by the vendor on the last working day of the month for the succeeding month in the office of the EIC/CMO. Rs. 100/- per day shall be deducted through R.A. Bill/s of the vendor against non-compliance.
33. Contractor has to maintain the following records and provide to the EIC/CMO for verification of following records:
 - a. Attendance Register
 - b. Employment Card
 - c. Register of Wages
 - d. Wage Slip
 - e. Register of Deductions for Damage or Loss
 - f. Register of Fines
 - g. Comprehensive Insurance of Workmen
 - h. Employees' Provident Fund
 - i. PF Challan
 - j. Register of Workmen Deployed
 - k. Insurance Coverage
 - l. Any other Records as per NTPC norms/ Statutory requirement.
34. The Agency shall ensure that all the manpower engaged in the contract must be covered by PMJJBY & PMSBY schemes within one month of award of the said contract. The reimbursement may be made to the agency subject to production of documentary evidence. As per scheme of PMJJBY & PMSBY, the coverage cycle is 1st June to 30th May every year. Accordingly, policy shall be arranged by the agency. Penalty of Rs. 100/- per month each manpower against non-compliance shall be deducted from the RA bill/s of the vendor.
35. All mandatory requirements such as Identity Cards for each Employee, Verification of Character and Antecedent by Police, Fitness Certificate, etc. to be followed by Agency.
36. All wages payable to deployed manpower shall be processed through the CLIMS in accordance with applicable laws, rules, and organizational guidelines.
37. The Agency shall provide all the Safety Equipment and related PPEs (Safety Helmet, Safety Shoes, Safety Reflective Jacket etc.) as per requirement, according to their working conditions / work requirements at their own cost. All Safety precautions with respect to the engaged manpower shall solely be the responsibility of the Agency. The Agency shall comply with the instructions given by the Safety Department of NTPC-MTPS. If PPE requirement increases due to rearrangement of workers or change of workers, the extra cost of PPEs shall be in the scope of Agency.
38. If any contractor worker found working without using the Safety equipment like Safety Helmet, Safety Shoes, Safety Belts/Reflecting Jacket etc. the CMO/ EIC / Deputed Officer or

his representative /Safety Officer of NTPC shall have the right to penalize the contractor up to Rs.1000/-per person per day and such worker shall be sent out immediately and shall not be allowed to work on that day. CMO/ EIC / Deputed Officer or his representative /Safety officer of NTPC will also issue a notice in this regard to the contractor.

39. Contractor shall undertake to fully comply with the terms and conditions of this agreement and perform the jobs so assigned to the entire satisfaction of NTPC. In the event of failure to do so, NTPC shall have the Right to Terminate the contract and take action as per the provisions of the bidding document, contract agreement and NTPC GCC.
40. The Agency shall be fully responsible for compliance of all statutory liabilities as it is applicable to such type of works. In no case the MTPS shall be hold responsible monetarily or otherwise for violation of such rules by the contractor.
41. After completion of the contract period, the contractor is responsible for the PF amount settlement to the workmen within the one month from the date of completion. After settlement of PF and all other dues from the contractor to the workmen, then only the security deposit of the contractor will be released by NTPC.
42. In case of revision of Minimum Wages (and other applicable Statutory Components) by Statutory Authority with concurrent or retrospective effect, the Agency will have to pay the arrears as well as normal monthly wages (and other applicable Statutory Components) at revised rate to his labours for the tenure of the contract. Accordingly, the Agency must ensure the payment of minimum wages (and other applicable statutory components compliance) as per revised minimum wage after submission of proof of payment on revised rate of wages. NTPC will pay the Wage escalation to Agency as per actual (difference in minimum wages + statutory components).
- 43. Termination of Contract:** The contract can be terminated on the following conditions:
 - a. Subletting of contract, bankruptcy etc.
 - b. If the contractor leaves the work during the period of the contract.
 - c. If the contractor is not able to cope up with the work assigned to him or does not engage sufficient suitable workers or the work has to be done or through outside agency frequently causing the dislocation of work.
 - d. If the contractor acts in contravention of the Terms & Conditions of the contracts.
 - e. The contract may be terminated by NTPC by giving 15 days advance notice to the Agency. But, if the agency desires to terminate the contract, the Agency shall have to give a written notice in three (03) months advance to the NTPC management, but such termination will be done at risk & cost of the Agency and the security deposit shall be forfeited.
 - f. In case of any misconduct/indiscipline/Non-performance/unsatisfactory performance or any other reason what-so-ever as per contract terms of the contractor, the EIC/CMO reserves the full right to terminate the contract at once without giving any reason thereof by serving 15 days' notice.
 - g. The performance of the Agency will be reviewed by the management of NTPC/MTPS after each month, and if found unsatisfactory, the contract shall be terminated at any point of time without assigning any reason to the Agency and the security deposit shall be liable to be forfeited.
 - h. Non-compliance with the statutory provisions/acts for the payment of salary to the staff shall be viewed seriously and contract will be terminated.

- i. NTPC further reserves the Right of terminate the contract at any time after giving 15 days' Advance Notice in writing as deemed necessary and the contractor shall have no claim whatsoever on this account.
44. Engineer-in-Charge (EIC) will be CMO (Medical) or their Authorized Representative.
45. SD will be deducted as per NTPC norms.
46. All other Terms and Conditions shall be as per NTPC GCC.
47. Date of vehicle deployment i.e. date of start will be 11.05.2026 or as communicated by EIC/CMO. However, successful bidders must be ready to deploy their vehicle within 60 days from the date of receipt of LOI/ Award letter which ever earlier. Delay in deployment of vehicle shall be penalize to agency @ RS. 1000/-per day, which will be deducted from R.A. Bill/s or SD/EMD.
48. Contract shall be valid for a period of 60 months from the date of operation certified by EIC/CMO with provision of extension for 3 months at the discretion of NTPC on the same rate, terms and conditions on mutual consent.
- 49. Payment terms & conditions:**
 - a. Payment shall be made for the hiring services of Ambulances on the monthly basis for the services rendered in preceding month as per the contract after submission of monthly bills.
 - b. Fuel charges shall be reimbursed for the KMs run beyond 1000KM considering mileage @ 10KMPL, during the preceding month with the prevailing rate at nearby fuel filling station.
 - c. Toll taxes/parking charges as per actuals shall be reimbursed on documentary evidence along with RA bills.
50. Penalty clause is applicable as mentioned in terms & conditions for different services.
51. Defect liability period: **Nil**.
52. Amount linked to Safety: **2%**.

BILL OF QUANTITY						
Approval for Hiring of Advanced Life Support (ALS) Type-D Ambulance at Jivantika Hospital MTPS Kanti for 5 years						
SL NO	DESCRIPTION	UNIT	RATE(inclusive of GST@0%)	QUANTITY	AMOUNT(inclusive of GST@0%)	
10	DEPLOY. OF ALS AMBULANCE-TYPE-D					
10.10	Hiring Charges-ALS Ambulance along with Manpower and fuel as detailed in Scope of Work.	MONTH	₹ 4,10,400.00	60	₹ 2,46,24,000.00	
			GRAND TOTAL		₹ 2,46,24,000.00	
NOTES	<p>Bidder has to quote the total package cost (incl. of GST) in GEM Price Bid for subject NIT as per Scope of Work for 60 months. Bidder must check the total package cost wrto to the estimated amount before the Bid submission on GEM.</p> <p>As the subject work pertains to deployment of Ambulance which comes under GST Exemption thus the GST % considered is NIL. However, Bidders are requested to indicate the applicable GST% in Attachment 09.</p>					