

Mandatory Information

1	Project	Corporate Centre-USSC-CPG-1
2	Tender Reference Number	NTPC/USSC-CPG1/9900297362
3	Tender ID	2025_NTPC_94733_1
4	Date Of Issue of NIT	2/14/2025
5	Short Description of NIT	SITC of IP-Based Private Branch Exchange (IP-PBX) with Server-Gateway Architecture at NTPC Jhanor
6	Date and Time of Tender start	14.02.2025 at 18.00 Hrs
7	close date and time	07.03.2025 at 15.00 hrs
8	Last date and time of Bid submission	07.03.2025 at 15.00 hrs
9	Source of NIT	Corporate Centre-USSC-CPG-1
10	Contracts Classification	Works
11	Bid Opening Date and time	10.03.2025 at 15.00 hrs
12	Package in Charge	vikashkumar05@ntpc.co.in
13	Alternate Contact	gauravsaraswat@ntpc.co.in
14	Publishing Portal	https://eprocurrentpc.nic.in

NTPC LIMITED
(A GOVERNMENT OF INDIA ENTERPRISE)

Central Procurement Group-I, Raipur

INVITATION FOR BIDS (IFB)

(DOMESTIC COMPETITIVE BIDDING)

Supply, Installation, Integration, Testing and Commissioning, of IP-Based Private Branch Exchange (IP-PBX) with Server-Gateway Architecture at NTPC Jhanor.

Tender Ref: NTPC/USSC-CPG1/ 9900297362

1.0 NTPC Limited (NTPC) invites online bids on **“Single Stage Two Envelope Bidding basis”** from eligible bidders for aforesaid package, as per the scope of work briefly mentioned hereinafter.

2.0 BRIEF SCOPE OF WORK

The scope of work comprises of **Supply, Installation, Integration, Testing and Commissioning, of IP-Based Private Branch Exchange (IP-PBX) with Server-Gateway Architecture at NTPC Jhanor.**

The scope of work shall comprise, but not limited to the supply, erection, testing and inspection of equipment's and materials at manufacturer's works, packing, supply, transportation, transit insurance, delivery to site, unloading, warranty, CAMC, storage and equipment erection including associated civil and structural works if any.

NTPC intends to finance subject Package through Internal Resources.

3.0 Detailed Specification, Scope of Work and Terms & Conditions are given in the Bidding Documents, which are available for examination and Sale at our eProcurement Portal (<https://eprocurementpc.nic.in/nicgep/app>) and as per the following schedule:

Form of Contract/Tender Category	WORKS CONTRACT*
NIT Date	As per etender portal
Document sale Commencement Date	As per etender portal
Last date for receipt of queries from bidders	As per etender portal
Last Date & time for Bid submission	As per etender portal
Technical Bid Opening Date & Time	As per etender portal
Price bid Opening Date & time	Shall be intimated separately.
EMD/Bid Security	Rs. 1,00,000/-
Tender Fee	Rs 1327/-
MSE Exemption	Not Applicable

“No Queries from Bidders, whatsoever, shall be entertained by the Employer beyond the last date of receipt of Queries/ Pre-Bid Conference (if applicable) as specified above.”

Corrigendum (if any) shall be available on our e-tender website <https://eprocurementpc.nic.in> only.

4.0 All bids must be accompanied by Bid Security in the form as stipulated in the Bidding documents. Option for Online payment of tender fee is also made available at GepNIC/e tender portal. Bidders are requested to please avail the facility.

For details please refer Clause 14 of Section II Bid Data Sheets (BDS)

~~On GePNIC portal, “EMD through BG/ST or EMD Exemption Allowed” Tab is enabled only for the purpose of allowing bidders to submit the scanned copy of the bank Guarantee. Bidders are advised NOT to upload MSE/other document for availing exemption. Payment of EMD and Tender fee is not exempted in this tender. Bids without adequate Bid Security and Tender fee, as per tender provisions, shall be outrightly rejected.~~

Online facility of submitting the tender fee and bid security is enabled. Payment of tender fee is to be done only through online facility on GePNIC portal. Bid Security/EMD may be paid only through online payment of bid security amount applicable for this tender OR through ~~Bank Guarantee of appropriate value in accordance with the tender provisions.~~

~~Bidders who wish to submit bank guarantee MUST upload the scanned copy of bank guarantee and also ensure that original physical copy of the bank guarantee reaches at the address mentioned above within 10 working days from Techno-Commercial BOD~~

Bidder has to ensure the following documents to be submitted online, pursuant to ITB Clause 15, failing which bid is liable for rejection

- a) Tender Fee: As applicable
- b) **Earnest Money Deposit/Bid Security: The Bidder shall furnish, as a part of his Bid an Earnest Money Deposit of amount ₹1,00,000/- (Rs. One Lakhs only)**
- c) Integrity Pact: Not Applicable

Bank Guarantee for ~~EMD/~~Performance Security is to be submitted as per following:

~~“The format of the Bank Guarantee shall be in accordance with the form of Bank Guarantee towards Bid Security/EMD/Performance security included in the Employer’s Bidding Documents only.~~

~~Bidder’s to specifically note that format of EMD BG should only be as per Form 1 specified vide Sec VIII Book 3 of 3 and EMD BG submitted in any other Format including GEM Standard Format shall be rejected for which NTPC shall not be responsible.~~

Any bid not accompanied by an acceptable bid security in a separate sealed envelope shall be rejected by the Employer as being non-responsive.

~~Bid Security shall be submitted in a sealed envelope separately in physical form. While submitting the bid for the subject work, please upload EMD BG/ISB online along with your offer.~~

ANY BID NOT ACCOMPANIED BY AN ACCEPTABLE BID SECURITY AND INTEGRITY PACT(If applicable) SHALL BE REJECTED BY THE EMPLOYER AS BEING NON-RESPONSIVE AND SHALL NOT BE OPENED.

In case, the bid Security is submitted through electronic fund transfer (EFT)/online payment, Bidder to submit the proof of e-payment of bid security either in separate sealed envelope or in the e-tendering portal.

- 5.0** A complete set of Bidding Document may be downloaded by any interested Bidder from <https://eprocurementpc.nic.in/nicgep/app>. Prospective bidders are compulsorily required to provide GSTIN number with Tender Fee.

6.0 NA

7.0 **QUALIFYING REQUIREMENTS FOR BIDDERS.**

The bidder who wishes to participate in the bidding shall meet the Qualifying Requirements stipulated hereunder:

7.1 **Technical Criteria:**

7.1.1 The Bidder Should be a manufacturer of IP-PBX System.

OR

The Bidder should be a subsidiary / Dealer / Channel partner of the original Equipment manufacturer (OEM) as above as on the date of opening of techno- Commercial Bid Opening. The Bidder Should be duly authorized by OEM for this Bid.

7.1.2 The Bidder should have valid TEC (Telecommunication Engineering Centre) certification issued by department of Telecommunication, Government of India in the name of quoted make and model of IP Based Exchange.

7.1.3 The bidder should have executed "Purchase Order for Supply and/or Erection of IP-PBX" system in India, in the preceding seven (07) years prior to the date of techno- commercial bid opening, meeting the following criteria,

(i) Single order having executed value of not less than Rs 36 Lakhs.

OR

(ii) Two orders of value not less than Rs 22 Lakhs each.

OR

(iii) Three orders of value not less than Rs 18 Lakhs each.

Notes for Clause 1.1 above:

1. The word "Executed" mentioned above means that the bidder should have achieved the criteria specified above, even if the total contract is started earlier and/or is not completed/closed.

2. In case of orders under execution, the value of work executed prior to the date of Techno-Commercial bid opening duly certified by bidder's client shall be considered acceptable.

3. Reference work executed by the bidder as a sub-contractor may also be considered provided the certificate issued by main contractor is duly certified by owner specifying the scope of work executed by the sub-contractor in support of qualifying requirements.

4. For arriving at the executed value of work specified above, basic amount only shall be considered. In case contract is inclusive of taxes, bidder should provide the break – up of basic value and taxes.

5. In case, bidder has executed reference work under two orders one for supply and one for services separately for the same installation, combined value of both the orders shall be considered as a single order for the purpose of evaluation.

7.2 Financial criteria:

- 7.2.1 The Average Annual Turnover of the Bidder, should not be less than **Rs 45 Lakhs (Rupees Forty Five Lakhs Only)** during the preceding three (3) completed financial years as on the date of Techno-Commercial bid opening.
- 7.2.2 In case the bidder does not satisfy the financial criteria, stipulated at Cl. 7.2.1 above on its own, its holding company would be required to meet the stipulated turnover requirements at Cl. 7.2.1 above, provided that the net worth of such holding company as on the last day of the preceding financial year is at least equal to or more than the paid-up share capital of the holding company. In such an event, the bidder would be required to furnish along with its Techno-Commercial bid, a Letter of Undertaking from the holding company, supported by Board Resolution, as per the format enclosed in the bid documents, pledging unconditional and irrevocable financial support for the execution of the Contract by the bidder in case of award.
- 7.2.3 In case the bidder is not able to furnish its audited financial statements on standalone entity basis, the unaudited unconsolidated financial statements of the bidder can be considered acceptable provided the bidder furnishes the following further documents on substantiation of its qualification.
- Copies of the unaudited unconsolidated financial statements of the bidder along with copies of the audited consolidated financial statements of the Holding Company.
 - A certificate from the CEO/CFO of the Holding Company as per the format enclosed in the bid documents stating that the unaudited unconsolidated financial statements form part of the consolidated annual report of the company.
- 7.2.4 In case where audited results for the last financial year as on the date of Techno Commercial Bid Opening are not available, the financial results certified by a practicing Chartered Accountant shall be considered acceptable. In case, Bidder is not able to submit the Certificate from practicing Chartered Accountant certifying its financial parameters, the audited results of three consecutive financial years preceding the last financial year shall be considered for evaluating the financial parameters.

Further, a certificate would be required from the CEO/CFO as per the format enclosed in the bidding documents stating that the financial results of the Company are under audit as on the date of Techno-Commercial Bid Opening and the Certificate from the practicing Chartered Accountant certifying the financial parameters is not available.

Notes for the Clause 7.2:

1. Other income shall not be considered for arriving at annual turnover figures.
2. "Holding Company" and "Subsidiary Company" shall have the meaning ascribed to them as per Companies Act of India, in vogue.
3. Net worth means the sum total of the paid up share capital and free reserves. Free reserve means all reserves credited out of the profits and share premium account, but does not include reserves credited out of the revaluation of the assets, write back of depreciation provision and amalgamation. Further any debit balance of Profit and Loss

account and miscellaneous expenses to the extent not adjusted or written off, if any, shall be reduced from reserves and surplus.

8 Any Certificate(s) / Financial Statement(s) / Audited Balance Sheet and P&L Account (wherever applicable) undertaken/ signed by a Member of Institute of Chartered Accountant of India (ICAI), which Bidders submit in support of compliance to Qualifying Requirements (QR), will carry Unique Document Identification Number (UDIN) generated in line with the Gazette Notification of Council of Institute of Chartered Accountant of India (ICAI).”

9 ‘**Class-I Local Supplier** only are eligible to participate in this tender, as defined in the bidding documents/ Public Procurement (Preference to Make in India), Order 2017 and its subsequent amendments/ revisions issued by DPIIT. The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before submission of their bids.”

NOTE:

Bidders are requested to give acceptance of being Class-I Local Supplier’ by accepting the GTE & declaration in Bid Form.

By accepting the MLC provision of GTE it will be considered that:-

“Bidder is ‘Class-I local supplier’ and is meeting the MLC requirement stipulated in Annexure-II to BDS.

Also supplier has not been debarred / banned by any other procuring entity for violation of ‘Public Procurement (Preference to Make In India), Order 2017’ (PPP-MII Order) dated 15.06.2017 and its subsequent revisions / amendments issued by Department for Promotion of Industry and Internal trade (DPIIT)”.

In case false declaration in respect of Local content, same shall be treated as false declaration and will be dealt in line with the Fraud Prevention Policy of NTPC.

The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before submission of their bids.

10 Any ‘Bidder from a country which shares a land border with India’, as specified in the Bidding Documents, will be eligible to bid in this tender only if bidder is registered with the Competent Authority as mentioned in the Bidding Documents.

Further, any bidder (including bidder from India) having specified Transfer of Technology (ToT) arrangement with an entity from a country which shares a land border with India, will be eligible to bid only if the bidder is registered with the same competent authority.

However, the said requirement of registration will not apply to bidders from those countries (even if sharing a land border with India) to which the Government of India has extended lines of credit or in which the Government of India is engaged in development projects

11 NTPC reserves the right to reject any or all bids or cancel / withdraw the Invitation for Bids/NIT without assigning any reason whatsoever and in such case no bidder / intending bidder shall have any claim arising out of such action.

12 Issuance of bid documents to any Bidder shall not construe that such bidder is considered to be qualified. Bids shall be submitted online and opened at the address given below in the presence of Bidder’s representatives who choose to attend the bid opening.

13 Transfer of Bidding Documents purchased by one intending Bidder to another is not permissible.

14 Address for communication:

Sr. Manager/AGM (CPG-I)

NTPC Limited, Central Procurement Group-I,

NTPC WR-II office, Sector-24,

Nava Raipur, Chattisgarh - 492018

Email: vikashkumar05@ntpc.co.in / gauravsaraswat@ntpc.co.in

Phone: 0771-2515310

Websites: <https://eprocurmentpc.nic.in/nicgep/app> or www.ntpctender.com

15 Registered Office

NTPC Limited

NTPC Bhawan, SCOPE Complex,

7, Institutional Area, Lodi Road,

New Delhi – 110003

Corporate Identification Number: L40101DL1975GOI007966. Website: www.ntpc.co.in