

NTPC LIMITED
(A GOVERNMENT OF INDIA ENTERPRISE)

SHARED SERVICES CENTRE – CMHQ-RANCHI
CONTRACT & MATERIAL DEPTT.

NOTICE INVITING TENDER (NIT)
FOR

Package Name: Hiring of 1 No. Patient Transport, Single Stretcher Regular Van Ambulance (Type-B with Air Conditioners) for Pakhri-Barwadih Coal Mining Project

(Domestic Competitive Bidding)

Mode of Tendering: Open Tender on GeM Portal

GeM Category based Bidding - Monthly Ambulance Service (All inclusive)

NIT NO.: - Refer GeM Bid No. -

DATE : 09.12.2024

I. NTPC invites on-line bids on Single Stage Two Envelope Bidding basis (Envelope-I: Techno-commercial Bid & Envelope-II: Price Bid) from eligible Bidders on Domestic Competitive Bidding basis for afore-mentioned package as per Scope of Work mentioned hereinafter.

II. Brief Scope of Work:

- Deployment of 1 No. Patient Transport, Single Stretcher Regular Van Ambulance (Type-B with Air Conditioners) for 24 hours duty for a period of 04 years (1461 days) for Pakri Barwadih & other relevant areas under NTPC Hazaribagh Coal Mining Projects with Drivers, to carry sick and serious patients, as per direction of the CMO/medical officer in-charge or authorized executive of the projects/stations.
- Superior Bids for type C & D ambulances or multipurpose multi-stretcher models are accepted. But Type A ambulance like motorbike/mortuary Van are not admissible.
- The ambulance should have permit in accordance with all the acts, rules & policies under the scope of Parivahan Sewa (Government of India- Ministry of Road Transport & Highways & must comply with Ambulance Type B as per AIS 125 of National Ambulance Code of ARAI (Automotive Research Association of India)
- The Registration of vehicle should not be older than 01/01/2023 and should not have been used for more than 35,000 Km.
- Ambulance shall be stationed in hospital /or at side for 24x7 and move to attend /transport patients as per the direction of the CMO/Medical Officer/in-charge of the project hospital.
- Drivers for Ambulances (One Driver per Shift) – Driver should not be engaged at lower rate than that of minimum wages of Skilled Worker.
- Equipment/Instruments & other items as per Annexures A, B, C, are to be made available and functional all the time to the satisfaction of EIC & to be replenished

after exhaustion and expiry by the agency. The decision of EIC is final for relaxing any criteria under annexure A, B & C

- **Fuel Cost:** The operational cost for fuel on actual use shall be reimbursed extra with RA bill per month.
- Total period of contract shall be of 4 years with scope of extension for further up to maximum 6 months on same rate & terms and condition subject to satisfactory work & condition of ambulance after mutual consent.
- EIC - CMO PBCMP – NTPC Sikri Site Office Barkagaon Hazaribagh

III. Detailed Specification, Scope of Work and Terms and Conditions are given in the bidding document, which are available on-line at GeM Portal (<https://gem.gov.in/>) as per the following schedule:

Tender Reference No.	As per online portal
Date of issue of NIT	As per online portal
Downloading of Bidding Document	Refer website https://gem.gov.in/
Pre-Bid Conference date	
Last date for receipt of queries on Bidding Documents from Bidders (No Queries from Bidders, whatsoever, shall be entertained by the Employer beyond the last date of receipt of Queries)	
Last date & Time for submission of online bids	
Date and Time for opening of Techno-Commercial bids	
Opening of Price Bids	
Cost of Bidding Documents	
Bid Security (EMD)	Not Applicable
Integrity Pact	Not Applicable
Percentage towards compliance of safety aspect	Not Applicable
Evaluation criteria	Package wise Evaluation
Splitting of Quantity	Not Applicable

Note: For any corrigendum and extension of date of bid submission, please visit the website <https://gem.gov.in/>.

IV. Bidder has to furnish the proof of submission of EMD (if applicable) in a sealed envelope separately offline along with other documents mentioned in the tender documents by the stipulated bid submission closing date and time at the address given below in accordance with the provisions set forth in the bidding documents.

V. Eligibility Criteria

Bidder must be a Ambulance Service provider and shall furnish supporting documents (viz. previous POs / licenses / relevant registration etc.) establishing the same for being considered as eligible Bidder during Techno-Commercial Evaluation stage.

VI. The bidding document is available online. A complete set of Bidding Documents may be downloaded by any interested Bidder from the GeM Portal <https://gem.gov.in/>. The Bidder would be required to register on the website.

No Hard Copy of bidding documents shall be issued.

VII. Only 'Class-I local suppliers' are eligible to participate in this tender, as defined in the bidding documents/ Public Procurement (Preference to Make in India), Order 2017 and its subsequent amendments/ revisions issued by DPIIT. The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before submission of their bids.

VIII. Any 'Bidder from a country which shares a land border with India', as specified in the Bidding Documents, will be eligible to bid in this tender only if bidder is registered with the Competent Authority as mentioned in the Bidding Documents.

Further, any bidder (including bidder from India) having specified Transfer of Technology (ToT) arrangement with an entity from a country which shares a land border with India, will be eligible to bid only if the bidder is registered with the same competent authority.

However, the said requirement of registration will not apply to bidders from those countries (even if sharing a land border with India) to which the Government of India has extended lines of credit or in which the Government of India is engaged in development projects.

IX. Transfer of Bidding Documents purchased by one intending Bidder to another is not permissible.

X. Downloading / Issuance of bid documents to any bidder shall not construe that such bidder is considered to be qualified.

XI. NTPC reserves the right to reject any or all bids or cancel/withdraw the NIT for the subject package without assigning any reason whatsoever and in such case no bidder/intending bidder shall have any claim arising out of such action.

XII. Address for Communication/Location of Bid opening

DGM (C&M) / AGM (C&M)

Shared Services Centre – Coal Mining HQ

NTPC Limited,

C/o NML NTPC Mining Ltd.,

Ramkeshi Heights,

Plot No. 123, Old A.G. Colony,

Kadru, Ranchi - 834002

Mob.: 9650992083, 9437557354

E-mail: dheerendramishra@ntpc.co.in/rcmajhi@ntpc.co.in

XIII. Registered Office:

NTPC Limited

NTPC Bhawan, SCOPE Complex, 7, Institutional Area,

Lodi Road, New Delhi – 110003

Corporate Identification Number: L40101DL1975GOI00796



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5661949
Dated/दिनांक : 09-12-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	23-12-2024 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	23-12-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Power
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Ntpc Limited
Office Name/कार्यालय का नाम	Ssc Coal Mining Ntpc
Item Category/मद केटेगरी	Monthly Ambulance Service (All Inclusive) - All inclusive service except fuel. Fuel charges to be reimbursed separately or arrangement of fuel to be done by the buyer; Type B Patient Transport Vehicle; Single Stretcher Regular Van; No preference
Contract Period/अनुबंध अवधि	4 Year(s) 1 Day(s)
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण

Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

PRICE BID BOQ - [1733735475.xlsx](#)

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Fleet of owned ambulances with Service Provider:SOW

Number of drivers on payroll of Service Provider:SOW

Number (up to 100%) of ambulances demanded should have been provided in a single contract to a government agency in the past three years:SOW

Number (up to 100%) of ambulances demanded should have been provided in the past 1 year to government agencies:SOW

Geographic Presence in States:SOW

Networth and/ or profit requirement:SOW

Training Certificate for EMTs to be supplied:SOW

Number of EMTs on payroll of Service Provider:SOW

Compliance with Motor Vehicle Act, Labour Laws, AIS-125:SOW

Customized Equipment list for Ambulance type:[1733735632.pdf](#)

Monthly Ambulance Service (All Inclusive) - All Inclusive Service Except Fuel. Fuel Charges To Be Reimbursed Separately Or Arrangement Of Fuel To Be Done By The Buyer; Type B Patient Transport Vehicle; Single Stretcher Regular Van; No Preference (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Procurement Model	All inclusive service except fuel. Fuel charges to be reimbursed separately or arrangement of fuel to be done by the buyer
Ambulance Type	Type B Patient Transport Vehicle
Ambulance Model	Single Stretcher Regular Van
Model Variants	No preference
Air Conditioning Requirement	AC
Usage Variant per month	As per requirement Refer Scope of Work
Duty days in a month	All days including holidays
Year of Vehicle Model	2024 , 2023

Specification	Values
Km travelled	Up to 25,000 KM
Fuel Type	No Preference
Addon(s)/एडऑन	
Consumables & Medical Supplies	NA
Additional Details/अतिरिक्त विवरण	
Location Address	NTPC Pakhri-Barwadih Coal Mining Project, Hazaribagh
zipcode	825311

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Ambulances	Additional Requirement/अतिरिक्त आवश्यकता
1	Anand Prakash	825311,Sikri Site Office, Pakri Barwadih CMP, NTPC, Post: Barkagaon Sikri, Hazaribagh, Jharkhand	1	<ul style="list-style-type: none"> Duration in months : 48

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment [Click here to view the file.](#)

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Tender has been invited from Bidder, who must be a Ambulance Service provider and shall furnish supporting documents (viz. previous POs / licenses / relevant registration etc.) establishing the same for being considered as eligible Bidder during Techno-Commercial Evaluation stage.

The Bidder is required to quote Total Bid Price (Including GST) excluding Fuel Price in the "Offer Price" Tab at GeM website considering the BOQ items as per Technical Specification/ Scope of Work. Since, ambulance services are exempt from GST vide Notification No. 12/2017 and 9/2017 both dt. 28.06.2017, hence, GST @NIL shall be applicable.

BOQ :

- Deployment of Ambulance with Driver (One Driver per shift) for 48 Months

1. **FUEL COST:** The operational cost for fuel on actual use shall be reimbursed extra with RA bill per month.

2. No Price escalation shall be provided, same to be considered while quoting Bid price

Notes for Total Nos. of Drivers required to be deployed:

- Agency must ensure that resources deployed is such a way that the round the clock duty in shifts shall be covered for the day in lines with Mine's rule & labor laws. The duty shifts so arranged that no resource shall be deployed for more than 6 days a week and should not have done duty for greater than 48 hours/ week (inclusive of overtime barring emergency as per Mine's act).
- In order to fully comply the above 24 hours engagement of ambulance, 02 drivers per day (01 driver per shift) shall be needed.
- 01 shift shall consists of 8 hours duty over the spread of 12 hours (staggered shift)
- Agency may plan to deploy sufficient drivers, so that above shifts and other compliances labour laws & mines act like mandatory OFF, leave etc. shall be covered smoothly over the contract period.
- **Agency must keep reserve work force for ambulances shift rotation and leave.**

3. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

4. **Buyer Added Bid Specific SLA**

File Attachment [Click here to view the file.](#)

5. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.

10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---