



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2024/B/5016199 Dated/दिनांक : 19-06-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण			
04-07-2024 18:00:00			
04-07-2024 18:30:00			
120 (Days)			
Ministry Of Power			
Na			
Ntpc Limited			
Cg			
Custom Bid for Services - Facility Management for Telephone Line LAN Maint and PC end user support at NTPC Barh			
1 Year(s)			
No			
No			
Experience Criteria, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer			
No			
Two Packet Bid			
3 Days			
7453924			
Total value wise evaluation			

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	100000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	16

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

NTPC Limited

NTPC Limited, Unified Shared Service Centre, Central Procurement Group-1, Western Region-II Head Quarter, Plot No.-87, Sector-24, Atal Nagar Nava Raipur, Raipur, Chhattisgarh, Pin Code-492101 (Ntpc Limited)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अन्पालन

MII Compliance/एमआईआई अनुपालन	Yes
-------------------------------	-----

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
-------------------------------------------	-----

1. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid

for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Pre Qualification Criteria (PQC) etc if any required:1717669138.pdf

Instruction To Bidder:1717669153.pdf

Introduction about the project /services being proposed for procurement using custom bid

functionality: 1717669174.pdf

Payment Terms: 1717669183.pdf

Penalties:1717669192.pdf

Quantifiable Specification / Standards of The Service/ BOQ1717669198.pdf

Project Experience and Qualifying Criteria Requirement: <u>1717669205.pdf</u>

Educational Qualification including Profile of SME/Consultants /Professional Resources /Technical Resources if they are part of Project .:1717669214.pdf

GEM Availability Report (GAR):1717669326.pdf

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:1717669335.pdf

Any other Documents As per Specific Requirement of Buyer -1: 1717669344.pdf

Buyer's Competent Authority Approval: 1717669351.pdf

Any other Documents As per Specific Requirement of Buyer -2:1717669357.pdf

Scope of Work:<u>1718432997.pdf</u>

Custom Bid For Services - Facility Management For Telephone Line LAN Maint And PC End User Support At NTPC Barh (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Facility Management for Telephone Line LAN Maint and PC end user support at NTPC Barh
Regulatory/ Statutory Compliance of Service	YES

Specification	Values
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Manoj Kumar Jain	803213,Barh Super Thermal Power Project P.O. BARH PATNA 803213 BARH	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Qualifying Requirements.

Qualifying requirements shall be as per NIT.



(1) EMD is to be submitted in the form of Bank Guarantee in the format specified in the Bid Documen t only.

Submission of EMD BG in GeM Format shall not be accepted and such Bids shall be outrightly rejected.

(2) A copy of EMD BG is to be uploaded on GeM Portal during Bid submission. H ard copy of EMD BG shall reach to following address within 10 days from Bid op ening on GeM Portal, subject to the compliance of the following:

In case of Bidders opting for Bank Guarantee as Bid Security but unable to submit the Original Bank Guarantee in physical form at the tender opening location, before the deadline for submission of bids, following shall also be considered acceptable, subject to para below:

- (i) The issuing bank shall intimate through their own official email id to concerned C&M department with a copy to Bidder regarding issuance / extension of Bank Guarantee (BG) along with following documents, before the deadline of submission of bids: -
- a) The scanned copy of the BG.
- b) SFMS / SWIFT message acknowledgement copy sent to NTPC / Employer's banker stating the date of sending.
- c) An undertaking from the issuing Bank strictly as per format en closed at the end of this document as Annexure-III. SFMS / SWIFT message must be sent to the NTPC/Employer's bank, details of w hich are mentioned in Bidding documents.
- (ii) Bidders shall also be required to upload the scanned copy of the BG on GEM portal.

The bidder shall be required to submit all the documents in the manner as specified at para above, to reach NTPC/Employer before the deadline for submission of bids, failing which its bid shall be rejected as being non-responsive and not opened. In such a case, Bidder shall also be required to submit the Original BG in physical form to reach NTPC at the address mentioned in Bidding Docume nts, not later than 10 days from the date of submission of Techno-Commercial bids or before the Price Bid opening, whichever is earlier, failing which its bid shall be rejected and not considered for further evaluation.

Address for EMD BG

Tapas Mishra, DGM (C&M),
NTPC Limited,
CPG-1, Plot No. -87, Sector-24, Atal Nagar,
Nava Raipur, Raipur, Chhattisgarh,

In case Hard copy of BG is not received within the stipulated time, Bid is liable to be rejected.

The BG towards EMD shall remain valid for a period of forty-five (45) days beyon d the original Bid validity period or beyond any extension in the period of Bid validity subsequently requested.

- (3) While issuing the physical BGs, the Bidder's Bank shall also send electronic message through secure SFMS (in case of BGs issued from within India) or SWIF T (in case of BGs issued from outside India) to Employer's Beneficiary Bank who se details are provided herein below:
- (i) Bank Name: ICICI Bank Limited
- (ii) Branch: CONNAUGHT PLACE BRANCH
- (iii) Bank Address: 9A, PHELPS BUILDING, INNER CIRCLE, NEW DELHI- 110001
- (iv) IFSC Code: ICIC0000007

BG issuing/amending bank must send the BG advice in the form of message for mat via SFMS (Structured Financial Messaging System) as provided by RBI.

The format of the message for confirmation of the BG shall be as below:

BG advising message	IFN 760COV/IFN 767COV via SFM S
Field Number	7037
Particulars (to be mentioned in R ow 1)	NTPCBG (unique identifier)

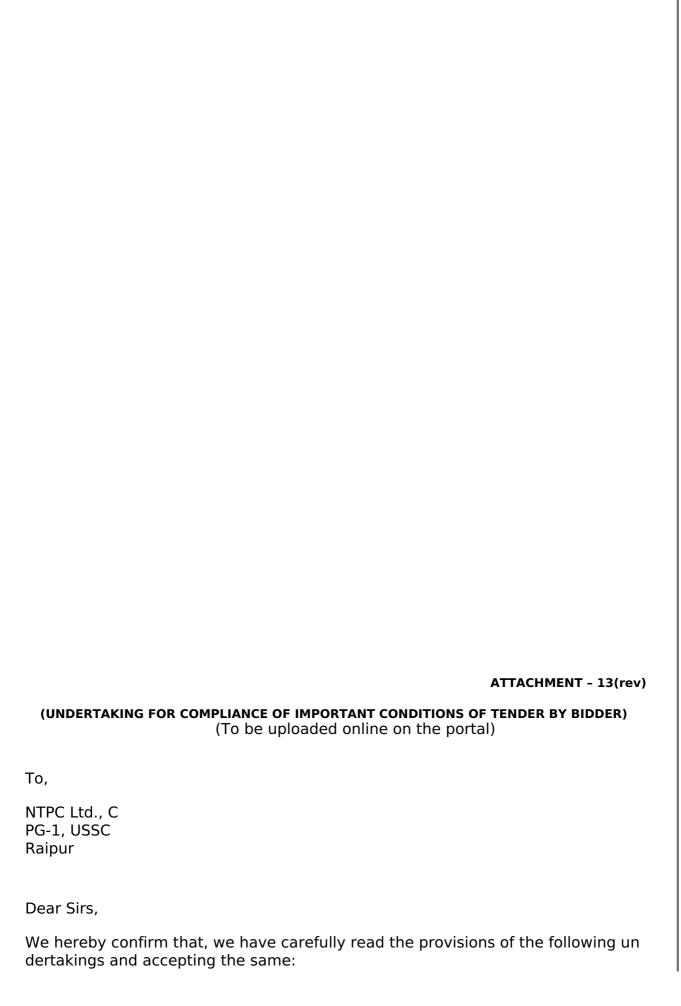
- (4) EMD exemption: Micro and Small Enterprises (MSEs) having UDYAM Registra tion, for goods produced and services rendered, shall be exempted from paying Earnest Money Deposit. Such registered bidders will have to submit **UDYAM Registration Certificate**, as proof of being MSE on GeM Portal.
- (5) To avail MSE benefit in respect of EMD exemption and purchase preference, Bidder should be a manufacturer of offered product. Traders are excluded from purview of MSE benefit.

Check List

Attachment	Applicable (YE S/NO)	Mode of Submission (Physical/Online/ Bot h)
------------	-------------------------	---------------------------------------------------

Attachment 1: Bid Securi	YES	In the Form of EMD BG.
ty		(i)To be uploaded onlin e on GeM Portal along with Bid
		(ii) Original Hard copy of EMD BG to be sent i n sealed envelope to C PG-1
Attack as and 2. Authority t	VEC	To be unlessed on the
Attachment 2: Authority to Sign the bid	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 3: Bidder's Q ualifications	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 4: Subcontra ctors Proposed by the Bid der	NO	
Attachment 5: Equipmen t/ Machinery deployment Schedule	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 6: General D eclaration of Bidder	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 7: Electronic Fund Transfer (EFT) Auth orisation Form	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 8: Details of PF, ESI, PAN and GSTIN R egn	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 9: Declaratio n Regarding GST	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 10: Technical Compliance	NO	

Attachment 11: Declarati on of Local Content	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Attachment 12: Integrity Pact	Not Applicable	Not Applicable
Attachment 12A: Details of Foreign Principals of In dian Bidders	NO	To be uploaded online on GeM Portal along wi th Techno Commercial offer
'NIL' Deviations Certificat e (Attachment-13)	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Declaration on Qualifying Requirements (Attachme nt-13)	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Declaration on Banning P olicy (Attachment-13)	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Declaration on Fraud Pre vention Policy (Attachme nt-13)	YES	To be uploaded online on GeM Portal along wi th Techno Commercial offer
Price Bid	YES	BoQ Excel Sheet



	Undertaking T	Provisions of Un
SI. No.	уре	dertaking
1.	Nil Deviation Certificate	No deviation, whatsoever, is permitted by the Employer to the p rovisions of Bidding Documents. The Bidders are advised that w hile making their Bid proposals and quoting prices, all condition s may appropriately be taken into consideration. Bidders are re quired to certify their full compliance to the complete Bidding D ocuments and its subsequent Amendment(s) / Clarification(s) / Addenda / Errata, if any, issued by the Employer by accepting t he following condition:
		"Do you certify full compliance to all Provisions of Bid Doc"
		Acceptance of above condition shall be considered as Bidder's confirmation that:
		(1) any deviation to the any Provisions found anywhere in their Bid Proposal, implicit or explicit, shall stand unconditionally withdrawn, without any cost implication whatsoever to the Employer, failing which the bid security shall be forfeited.

2.	Declaration on Qualifying Req uirements	Bidders are required to confirm acceptance of the same by a ccepting the following condition:
		"Do you certify full compliance on Qualifying Requirements."
		a) The number of reference Plants/Orders quoted by Bidder in the bid, for establishing compliance to the specified Qualifying Requirement (QR), are in accordance with the provision specified above.
		b) The reference Plants/ Orders/ declared shall only be considered for evaluation/ establishing compliance to Qualif ying Requirement (QR).
		No change or substitution in respect of reference Plants/Ord ers for meeting the specified Qualifying Requirement (QR) s hall be offered by the bidder.

3.	Declaration on Safety Policy	Bidders are required to confirm acceptance of the same by a ccepting the following condition:
		"Do you accept the Safety Policy of NTPC".
		Acceptance of above condition shall be considered as bidder 's confirmation that they shall abide by Safety Policy of the Employer as per the provisions of GCC Sub-Clause 10.4.9.
4	Declaration on Banning Policy	Bidders are required to confirm acceptance of the same by a ccepting the following condition:
		"Do you accept Withholding and Banning of Business Dealin g Policy of NTPC."
		Acceptance of above condition shall be considered as bidder 's confirmation that they shall abide by Banning Policy of th e Employer displayed on NTPC's website http://www.ntpctender.ntpc.co.in indicating his compliance to the provisions of ITB Sub-Clause 32.
		The version of Policy for Debarment from Business dealings presently followed by NTPC is Rev-4.
5.	Declaration on Fraud Preventi on Policy	Bidders are required to confirm acceptance of the same by accepting the following condition:
		"Do you accept the Fraud Prevention Policy of NTPC".
		Acceptance of above condition shall be considered as bidde r's confirmation that they shall abide by Fraud Prevention P olicy of the Employer displayed on NTPC's website http://www.ntpctender.ntpc.co.in indicating his compliance to the provisions of ITB Sub-Clause 29.0.

6. Declaration on Local Content

Bidders are required to confirm acceptance of the same by accepting the following condition:

"Confirm that you are a LOCAL SUPPLIER, and the LOCAL CONTENT included in the PACKAGE FOR COMPLETE SCOPEOF WORK meets the MINIMUM LOCAL CONTENT requirements of the Tender."

Acceptance of above condition shall be considered as Bidde r's confirmation that Bidder is meeting the requirement of fulfil the requirements of Local content for Class-I Local Supplier.

In case aforesaid Confirmation/Certificate furnished by Cont ractor/Vendor is not in line with the declaration in respect of Local content in their bid, same shall be treated as false declaration and will be dealt in line with the Fraud Prevention Policy of NTPC.

7. Declaration on Restrictions on procurement from a Bidder of a country which shares a land border with India

Bidders are required to confirm acceptance of the same by accepting the following condition:

"Do you certify full compliance on clause as per tender docum ents on Restrictions on procurement from a Bidder of a countr v which

shares a land border with India?" / "Do you certify full compliance to all provisions of Bid Documents?"

Acceptance of above condition shall be considered as Bidder's confirmation that Bidder has read and understood the ITB C lause regarding "Restrictions on procurement from a Bidder of a country which shares a land border with India" and its bid is in compliance to this clause.

In case it is established that Bidder has provided any false inf ormation in pursuance of the aforesaid ITB Clause, while com peting for this contract, then its bid shall be rejected and bid security shall be forfeited.

In case of a successful bidder, if it is established that the Bidd er has not complied with terms of aforesaid ITB Clause, durin g execution of contract, this would be a sufficient ground for i mmediate termination of the contract as per GCC Clause title d 'Termination for Contractor's Default' and shall be dealt ac cordingly.

8 Anti-Bribery a The Bidder and its employees along with its Associate/ Collabo nd Anti-Corrup rator/ Sub-Contractors / Sub-Vendors / Consultants / Service P tion (ABAC) Po roviders and all other persons associated with business of Em ployer shall strictly adhere to Anti Bribery and Anti-Corruption licy (ABAC) Policy of Employer displayed on tender website https:/ /ntpctender.ntpc.co.in/. Bidders shall certify their compliance on "Anti-Bribery and Ant i-Corruption (ABAC) Policy" of Employer by accepting the follo wing: "Do you certify full compliance to all provisions of Biddi ng Document?" Acceptance of above condition shall be considered as bidder's confirmation that they and their employees along with their a ssociate / collaborator/ subcontractors / sub vendors / consult ants / service providers shall strictly abide by "Anti-Bribery an d Anti-Corruption (ABAC) Policy" of Employer as displayed on tender website at https://ntpctender.ntpc.co.in/ under section 'policy docs' and undertake that they represent and confirm t hat they are aware of, understand, and will comply with all ap plicable laws and regulations relating to anticorruption and an ti-bribery and the ABAC Policy of Employer. **Complianc** Bidders shall certify their compliance on e to "Conf lict of Inte rest" prov "Do you certify full compliance to all provisi isions ons of Bidding Document?" Acceptance of above condition shall be considere d as Bidder's confirmation that Bidder has read a nd understood the Clause regarding "Conflict of I nterest" and its bid is in compliance to this clause In case it is established that Bidder has provided any false information in pursuance of the aforesai d Clause, while competing for this contract, then ts bid shall be rejected, and EMD/bid security sha II be forfeited. In case of a successful bidder, if it is established t hat the Bidder has not complied with terms of afo resaid Clause, during execution of contract, this would be considered as fraudulent practice as m entioned in para 5.1 (j) of "Policy for Debarment f rom Business Dealings" and shall be dealt accord ingly.

Date	Signature
Place	Name

2. Buyer Added Bid Specific SLA

File Attachment Click here to view the file.

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्त</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---