## NTPC LIMITED (A GOVERNMENT OF INDIA ENTERPRISE) UNIFIED SHARED SERVICE CENTRE, CPG-1, RAIPUR CONTRACT & MATERIAL DEPTT

#### SECTION-I

#### NOTICE INVITING TENDER (NIT)

FOR

## SITC of IP Based Telephone Exchange (EPABX) at NTPC-Unchahar.

#### (Domestic Competitive Bidding)

#### NIT No:9900281171

Date: 23.05.2024

A. NTPC invites on-line bids on Single Stage Two Envelope Bidding basis (Envelope-I: Techno-commercial Bid & Envelope-II: Price Bid) from Eligible Bidders for aforesaid package, as per the scope of work briefly mentioned hereinafter.

#### Brief Scope of Work:

SITC of IP Based Telephone Exchange (EPABX) at NTPC-Unchahar.

The detailed scope and description of work covered under this package has been specified in the relevant clause of Detailed Scope of work/Technical Specification.

NTPC intends to finance subject Package through Domestic Commercial Borrowings/Own sources.

**B.** Detailed Specification, Scope of Work and Terms and Conditions are given in the bidding document, which are available for examination and sale at our e-Procurement Portal (https://eprocurentpc.nic.in/nicgep/app) and as per the following schedule:

Document Download Commencement Date & Time	As per GePNIC Portal
Source of IFB/NIT	Central Procurement Group-1, Raipur
Last date for receipt of queries from bidders (if any)	As per GePNIC portal
Last Date and Time for Bid submission	As per GePNIC portal
Technical Bid Opening Date & Time	As per GePNIC portal
Price Bid Opening Date & Time	Shall be intimated separately.
Cost of Bidding Documents in INR	INR 2655/- (Rupees Two Thousand Six

	Hundred and Fifty-Five only) Incl. GST
Bid Security/ EMD	INR 2,00,000.00 (INR Two Lakh) to be submitted online through e-procurement portal /Bank Guarantee/Insurance Surety Bond only.
	(Refer annexure A to NIT for BG, if applicable)
Security Deposit/ CPBG	10% of contract value
Benefit to MSME	Not Applicable.
Pre-Bid Conference Date & Time (if any)	Not Applicable
Integrity Pact	Not Applicable
Purchase Preference to Local Suppliers/Preference to Make in India	Applicable. Both Class-I local suppliers and Class-II local Suppliers are eligible to participate in this tender, as defined in the bidding documents/Public Procurement (Preference to Make in India), Order 2017 and its subsequent amendments/ revisions issued by DPIIT. The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before submission of their bids. The local content requirement to categorize a Bidder/Supplier as 'Class-I local supplier' is minimum 50% and as 'Class-II local Supplier is 20%.

"No Queries from Bidders, whatsoever, shall be entertained by the Employer beyond the last date of receipt of Queries/ Pre-Bid Conference (if applicable) as specified above."

As per provisions of Bidding Documents, the Bidders shall submit "Techno -Commercial Proposal" and "Price Proposal" online (https://eprocurentpc.nic.in/nicgep/app), within the bid submission date and time as mentioned above. Only Techno-Commercial proposals will be opened on the date and timed mentioned above.

Note: For any corrigendum and extension of date of bid submission, please visit the website <u>https://eprocurentpc.nic.in</u>

C. All bids must be accompanied by Bid Security Deposit / EMD in the form as stipulated in the Bidding documents. Copy of Bid Security Deposit shall be submitted by the bidder in the Fee cover at GePNIC portal. In case the bidder have opted for submission of BG/Insurance Surety Bonds as EMD; then same in original in a sealed envelope (EMD ENVELOPE) should reach at employer's address before Bid Submission End Date and Time (BSED), superscribing the name of the package, Tender Id / Ref. No and Date of Bid Opening. Additional option for submission of BG directly from the banker is also provided - REFER BDS-SECTION III FOR FURTHER DETAILS

Online facility of submitting the tender fee and bid security is enabled. Payment of tender fee is to be done only through online facility on GePNIC portal.

Bid Security/EMD up to Rs. 1,00,000.00 (INR One Lakh only) must be paid online through GePNIC portal ONLY.

On Tendering (GePNIC) portal, "EMD through BG/ST or EMD Exemption Allowed" Tab is enabled only for the purpose of allowing bidders to submit the scanned copy of the bank Guarantee/ Insurance Surety Bond. please refer to the attached help document named "Help\_Document\_for\_Online\_Payment\_EMD\_BG" in this regard).

Bidders who wish to submit bank guarantee/ Insurance Surety bond as EMD MUST upload the scanned copy of said EMD and also ensure that original physical copy of the bank guarantee received at the Employer's address mentioned in bidding documents before the bid submission deadline as per the tender provisions. *An additional option for submission of BG directly from the banker through mail is also provided- REFER BDS-SECTION III FOR FURTHER DETAILS.* 

Payment of EMD and Tender fee is not exempted in this tender, being a works contract. Bidders are advised NOT to upload MSE/other document for availing exemption. Bids without adequate Bid Security and Tender fee, as per tender provisions, shall be outrightly rejected.

Any bid without an acceptable Tender Fees (through online payment) and Bid Security (through online payment/Bank Gaurantee/Insurance Surety Bond) shall be rejected by Employer as being non-responsive and shall not be opened. HOWEVER, TENDER FEE EXEMPTION SHALL BE APPLICABLE FOR MSE BIDDERS AS THE CASE MAY BE. For details, please refer ITB/ BDS Clause.

D. Bidder has to ensure the following documents to be submitted online, pursuant to ITB Clause 11 read in conjunction with relevant provisions in bid data sheet, failing which bid is liable for rejection

a) Tender Fee: As applicable (Non-Refundable, to be deposited online only)

b) Earnest Money Deposit/Bid Security: As applicable

c) Integrity Pact: **Not Applicable <del>(if applicable- REFER BDS-SECTION III FOR</del> <del>FURTHER DETAILS)</del>** 

All bids must be accompanied by Tender Fees (Cost of Bidding Documents), Bid Security (EMD) <del>and Integrity Pact (if applicable)</del> AS PER TENDER PROVISIONS.

ANY BID NOT ACCOMPANIED BY AN ACCEPTABLE TENDER FEES, BID SECURITY AND INTEGRITY PACT (if applicable) AS PER TENDER PROVISIONS SHALL BE REJECTED BY THE EMPLOYER AS BEING NON-RESPONSIVE AND SHALL NOT BE OPENED. IN CASE, TENDER FEE AND BID SECURITY IS SUBMITTED ONLINE THROUGH THE TENDERING PORTAL, BIDDER TO SUBMIT THE PROOF OF E-PAYMENT OF FEE & BID SECURITY IN THE E-TENDERING PORTAL IN APPROPRIATE FOLDER.

### E. <u>Qualifying Requirements for Bidders (QR)</u>:

- **1.0 Qualifying Requirements for Bidders:** The bidders who wishes to participate in the bidding shall meet the Qualifying Requirements stipulated hereunder:
- 1.1 Technical Criteria: -
- **1.1.1** The Bidder Should be a manufacturer of IP-PBX System.

<mark>OR</mark>

The Bidder should be a subsidiary / Dealer / Channel partner of the original Equipment manufacturer (OEM) as above as on the date of opening of techno-Commercial Bid Opening. The Bidder Should be duly authorized by OEM for this Bid.

- **1.1.2** The Bidder should have valid TEC (Telecommunication Engineering Centre) certification issued by department of Telecommunication, Government of India in the name of quoted make and model of IP Based Exchange.
- **1.1.3** The bidder should have executed "Purchase Order for Supply and/or Erection of IP-PBX" system in India, in the preceding seven (07) years prior to the date of technocommercial bid opening, meeting the following criteria,
  - (i) Single order having executed value of not less than Rs 79 Lakhs.

OR

(ii) Two orders of value not less than Rs 49 Lakhs each.

OR

(iii) Three orders of value not less than Rs 39 Lakhs each.

### Notes for Clause 1.1 above:

- The word "Executed" mentioned above means that the bidder should have achieved the criteria specified above, even if the total contract is started earlier and/or is not completed/closed.
- 2. In case of orders under execution, the value of work executed prior to the date of Techno-Commercial bid opening duly certified by bidder's client shall be considered acceptable.
- 3. Reference work executed by the bidder as a sub-contractor may also be considered provided the certificate issued by main contractor is duly certified by owner specifying the scope of work executed by the sub-contractor in support of qualifying requirements.
- 4. For arriving at the executed value of work specified above, basic amount only shall be considered. In case contract is inclusive of taxes, bidder should provide the break – up of basic value and taxes.
- 5. In case, bidder has executed reference work under two orders one for supply and one for services separately for the same installation, combined value of both the orders shall be considered as a single order for the purpose

of evaluation.

### 1.2 Financial Criteria: -

- **1.2.1** The average annual turnover of the Bidder, in the preceding three (3) financial years as on the date of Techno-Commercial bid opening, should not be less than Rs 99 Lakhs (Rupees Ninety-Nine Lakhs Only).
- **1.2.2** In case the bidder does not satisfy the financial criteria, stipulated at Cl. 1.2.1 above on its own, its Holding Company would be required to meet the stipulated turnover requirements at Cl. 1.2.1 above, provided that the net worth of such Holding Company as on the last day of the preceding financial year is at least equal to or more than the paid-up share capital of the Holding Company. In such an event, the bidder would be required to furnish along with its Techno-Commercial bid, a Letter of Undertaking from the Holding Company, supported by Board Resolution, as per the format enclosed in the bid documents, pledging unconditional and irrevocable financial support for the execution of the Contract by the bidder in case of award.
- **1.2.3** In case the bidder is not able to furnish its audited financial statements on standalone entity basis, the unaudited unconsolidated financial statements of the bidder can be considered acceptable provided the bidder further furnishes the following documents for substantiation of its qualification.
  - Copies of the unaudited unconsolidated financial statements of the bidder along with copies of the Audited consolidated financial statements of its Holding Company.
  - A Certificate from the CEO/CFO of the Holding Company, as per the format enclosed in the bidding documents, stating that the unaudited unconsolidated financial statements form part of the Consolidated Annual Report of the company.
- **1.2.4** In cases where audited results for the last preceding financial year as on the date of Techno- Commercial bid opening are not available, the financial results certified by a practicing Chartered Accountant shall be considered acceptable. In case, Bidder is not able to submit the Certificate from practicing Chartered Accountant certifying its financial parameters, the audited results of three consecutive financial years preceding the last financial year shall be considered for evaluating the financial parameters. Further, a Certificate would be required from the CEO/CFO as per the format enclosed in the bidding documents stating that the financial results of the Certificate from the practicing Chartered Accountant certifying and the Certificate from the practicing Chartered Accountant certifying the financial parameters is not available.

## Notes for 1.2:

- i. Other income shall not be considered for arriving at annual turnover.
- ii. "Holding Company" and "Subsidiary Company" shall have the meaning ascribed to them as per Companies Act of India, in vogue.

- iii. Net worth means the sum total of the paid-up share capital and free reserves. Free reserve means all reserves credited out of the profits and share premium account but does not include reserves credited out of the revaluation of the assets, write back of depreciation provision and amalgamation. Further, any debit balance of Profit and Loss account and miscellaneous expenses to the extent not adjusted or written off, if any, shall be reduced from reserves and surplus.
  - F. Notwithstanding anything stated above, the Employer reserves the right to assess the capabilities and capacity of the Bidder/ his collaborators / associates/ subsidiaries / group companies to perform the contract, should the circumstances warrant such assessment in the overall interest of the Employer. The physical assessment shall include but not be limited to the assessment of office / facilities / banker's / reference workers by Employer. A negative determination of such assessment of capacity and capabilities may result in rejection of the bid.
  - G. Both 'Class-I and Class-II local suppliers' only are eligible to participate in this tender, as defined in the bidding documents / Public Procurement (Preference to Make in India), Order 2017 and its subsequent amendments / revisions issued by DPIIT. The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before submission of their bids.
  - H. Any 'Bidder from a country which shares a land border with India', as specified in the Bidding Documents, will be eligible to bid in this tender only if bidder is registered with the Competent Authority as mentioned in the Bidding Documents.

However, the said requirement of registration will not apply to bidders from those countries (even if sharing a land border with India) to which the Government of India has extended lines of credit or in which the Government of India is engaged in development projects.

- I. NTPC reserves the right to reject any or all bids or cancel / withdraw the NIT for the subject package without assigning any reason whatsoever and in such case no bidder / intending bidder shall have any claim arising out of such action.
- J. Issuance of bid documents to any bidder shall not construe that such bidder is considered to be qualified. Bids shall be submitted online and opened at the address given below in the presence of Bidder's representatives who choose to attend the bid opening.
- K. NTPC reserves right to amend any bid / tender conditions through appropriate CORRIGENDUMS published in the portal at any time. NTPC also reserves the right to extend / change the bidding schedule through publishing necessary CORRIGENDUMS in the portal if the situation demand so at any time. The corrigendum as decided by NTPC and deemed fit would be published in the portal as per provisions therein. This prevails over the relevant provisions else where in the bid document. The corrigendum / amendment as published / posted in the portal will be binding on Bidders and it will be assumed that the information contained therein will have been taken into account by the Bidder in its bid. Bidders are advised to regularly check the tender regarding posting of Amendments/Corrigendum's, if any.
- L. The bidding document is available online. A complete set of Bidding Documents

may be downloaded by any interested Bidder from the NTPC tender website <u>https://eprocurentpc.nic.in</u>. The Bidder would be required to register on the website.

The bid document consists of the followings:

SI	Name of Documents	Nature
1	Section-I Invitation for Bids (IFB)/ Notice Inviting	Tender Specific
	Tender (NIT)	
2	Section-II Instructions to Bidders (ITB)	Standard Documents
3	Section-III Bid Data Sheet (BDS)	Tender Specific
4	Section-IV General Conditions of Contract (GCC)	Standard Documents
5	Section-V Special Conditions of Contract (SCC)	Tender Specific
6	Section-VI Technical Specifications/Scope of Work,	Tender Specific
	Drawings and Quality Plans	
7	Section-VII BOQ / Price Bid	Tender Specific
8	Section-VIII Forms and Procedures	Standard Documents
9	Attachment-3 (QUALIFYING REQUIREMENT DATA	Tender Specific
	SHEET)	
10	Annexure-IV to BDS (Declaration on One Bidder One	Tender Specific
	Bid)	

Note: In case of any discrepancy between above documents during tendering stage, order of precedence shall be :

- (i) NIT / IFB
- (ii) BDS
- (iii) SCC
- (iv) SOW (Technical specification)

# M. IMPORTANT NOTES FOR THE TENDER:

a) Attachment 3 - QR DATA SHEET (ATTACHED separately for the package as bid document) is to be filled up properly as per format given for the stipulated QR parameters and to be submitted in the bid at appropriate file/folder provided for the purpose. <u>The reference works whose details have been declared in</u> <u>Attachment-3 AND / OR in the submitted bid , shall only be considered to ascertain the bidder's compliance to the specified qualifying Requirement (QR).</u>

Latest provisions for "Authentication of Veracity of Documents Submitted By The Bidder In Support Of Qualifying Requirement" has been incorporated in clause no 6.2 of Bid Data Sheet (Section III- BDS).

Authenticated documents (as applicable- *from* Independent Statutory Auditor of bidder / or Specified Third-party Inspection Agency (TPIA)) in line with the said provisions to be complied.

### Important Note:

BIDDERS, who are required to submit the details of the past experiences, shall submit all the documents, in support of Technical Qualification Requirements (such

as copy of Purchase Orders/ Work Orders/ Contract Agreements/ Client Certificates etc.), duly certified and verified for authenticity from Independent Statutory Auditor of their Company or specified Third-Party Inspection Agency (TPIA) (For Details Refer BDS Clause 6.2).

Such bidder shall be required to submit duly certified and verified documents from their Statutory Auditors or specified TPIA, in support of meeting Technical QR along with a certificate regarding verification of authenticity of documents as per the format placed at Appendix D to Attachment-3 (Undertaking from Statutory Auditor) and / or Appendix E to Attachment-3 (Undertaking from TPIA). All the documents submitted by the bidder in support of meeting Technical QR shall be digitally signed by the Statutory Auditor and/ or specified TPIA.

Any document pertaining to reference works/ plants in support of Technical QR, which is not certified by specified TPIA or Statutory Auditor of the bidder, as per the format enclosed with the bidding documents, may not be considered verified/ certified for the purpose of evaluation, and the bid shall be liable for rejection.

# NOTE for verification of authenticity of documents:

- If any of the declared reference work pertains to the Contract(s) / Works executed by Bidder for NTPC or Subsidiary / JV companies of NTPC as a Main Contractor in the past then in respect of such Contract(s) / Works, Bidder shall not be required to enclose Client Certificate (s) along with its bid.
- 2. To avoid repetition, the undertaking issued for previous tender (as per format) may be submitted by the bidders for similar future tenders subject to fulfilment of QR criteria as stipulated in present NIT.
- Proprietorship and Partnership Firms are required to furnish documents verified from Third Party Inspection Agency (TPIA) only, and not from Independent Statutory Auditors.

In case documents are certified & verified for authenticity through TPIA, the verification and certification of authenticity of documents is acceptable from any of the TPIAs as mentioned at NTPC tender website (https://ntpctender.ntpc.co.in/) under "Policy for Document Authentication Process in Tenders of NTPC Ltd" tab of Policy Docs. However, Bidders must verify the accreditation validity of the designated TPIA before proceeding to engage them for document certification.

The following website may be referred for contact details and accreditation validity of above mentioned TPIAs:

http://nabcb.qci.org.in/accreditation/reg\_bod\_inspection\_bodies.php

Any document pertaining to reference works/ plants in support of Technical QR, which is not certified by specified TPIA or Statutory Auditor of the bidder, as per the format enclosed with the bidding documents, shall not be considered verified/ certified for the purpose of evaluation, and the bid shall be liable for rejection.

b) The bid specific data for the package as mentioned in Bid Data Sheet (Section III- BDS) shall amend and / or supplement the provisions in the Instructions to Bidders (Section II- ITB). Wherever there is a conflict, the provisions BDS shall prevail over those in the ITB.

c) Special Conditions of Contract (SCC), Section-V, shall supplement / amend the General Conditions of Contract (GCC) Section-IV of Standard Bidding Document. Wherever there is a conflict, the provisions in SCC shall prevail over those in the GCC of Standard Bidding Document.

d) EMD exemption is not allowed for the tender, being a works contract. For bidders opting for BG in lieu of EMD may please NOTE that: when tendering platform asks for "EMD through BG/ST or EMD Exemption Allowed"; "YES" option is to be selected. The same means that EMD THROUGH BG is being ALLOWED and the scanned copy of BG is to be uploaded. (Please strictly refer attached help document named "Help\_Document\_for\_Online\_Payment\_EMD\_BG" in this regard).

- e) UDIN: Any Certificate(s) / Financial Statement(s) / Audited Balance Sheet and P&L Account (wherever applicable) undertaken / signed by a Member of Institute of Chartered Accountant of India (ICAI), submitted by bidders in support of compliance to Qualifying Requirements (QR), will carry Unique Document Identification Number (UDIN) generated in line with the Gazette Notification of Council of Institute of Chartered Accountant of India (ICAI).
- f) Nil Deviation: This is a no deviation tender, which means No Deviation, whatsoever, is permitted by the employer to any provisions of bidding documents.

GTE provision in the bid submission process in tendering platform is to be accepted for no deviation/ full compliance to the bid documents.

Acceptance to the said GTE would confirm that the bidder have accepted all the terms and conditions of the bid document.

N. First time users are required to register themselves on NTPC tender website (<u>https://eprocurentpc.nic.in</u>) after filling up the required details.

Users whose email address has not been linked to a vendor code allotted by NTPC / first time users, not allotted any vendor code by NTPC, **should send a hard copy of the registration details to the e-mail address specified in this NIT,** under Address for Communication with following details, at least three working days prior to Technical Opening Date:

- a) Request in the letter head of the Company.
- b) Address Proof.
- c) Copy of GST Registration Certificate & PAN Card,
- d) Email ID and Contact No.
- e) Name and Designation of the contact person.

f) Cancelled cheque & E.F.T form duly verified by bank.

## Note: No Hard Copy of bidding documents shall be issued.

- O. Transfer of Bidding Documents purchased by one intending Bidder to another is not permissible.
- P. Address for Communication:

AGM / DGM (Contracts & Materials) NTPC Limited, Unified Shared Service Centre, Central Procurement Group-1, Western Region-II Head Quarter, Plot No.-87, Sector-24, Atal Nagar Nava Raipur, Raipur, Chhattisgarh, Pin Code-492018

Tel. No.: 0771-2515308 Email: nchaplot@ntpc.co.in / gauravsaraswat@ntpc.co.in Websites: https://eprocurentpc.nic.in, <u>www.ntpctender.com</u> or <u>www.ntpc.co.in</u>

# Q. Registered Office:

NTPC Limited NTPC Bhawan, SCOPE Complex, 7, Institutional Area, Lodi Road, New Delhi – 110003 Corporate Identification Number: L40101DL1975GOI007966. Website: <u>www.ntpc.co.in</u>

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Bid Opener Login Id

Certificate Name

1.	2. vikashkumar05@ntpc.co.in 3. nchaplot@ntpc.co.in			J.V.R.Srikar Kale		JAYA VENU RAGAVA SRIKA KALE VIKASH KUMAR	
2.				Vikash Kumar			
3.				Narendra kumar Chaj	olot	NARENDRA KUMAR CHAPLOT	
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Bid Opener Name

#### **TIA Undertaking**

S.No

S.N	No Undertaking to Order	Tender complying with Order	Reason for non compliance of Order
1	PPP-MII Order 2017	Agree	
2	MSEs Order 2012	Agree	

Tender Inviting Authority					
Name	Narendra Chaplot, SM(CnM), USSC, CPG1				
Address	Western Region Head QuartersII Plot No87, Sector-24, Atal RAIPUR 492018				
Tender Creat	tor Details				
Created By					

Created By	Narendra kumar Chaplot	
Designation	Manager	
Created Date	12-Jun-2024 12:36 PM	