



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2023/B/3125076  
Dated/दिनांक : 06-03-2023

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	24-03-2023 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	24-03-2023 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Power
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Ntpc Limited
Office Name/कार्यालय का नाम	Cc-eoc Noida
Item Category/मद केटेगरी	Custom Bid for Services - Tele OPD Services , Custom Bid for Services - Tele ICU Services
Contract Period	1 Year(s)
MSE Exemption for Years of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover	No
Startup Exemption for Years of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	6 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required	Yes

**EMD Detail/ईएमडी विवरण**

Advisory Bank/एडवाइजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	1000000

**ePBG Detail/ईपीबीजी विवरण**

Advisory Bank	ICICI
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	17

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

AGM  
Cc-eoc Noida, NA, NTPC Limited, Ministry of Power  
(Ntpc Ltd)

**Splitting/विभाजन**

Bid splitting not applied.

**MII Compliance**

MII Compliance	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :**

Price Breakup - [1677238633.xlsx](#)

**Additional Qualification/Data Required**

**Instruction To Bidder:**[1677752113.pdf](#)

**Project Experience and Qualifying Criteria Requirement:**[1677752163.pdf](#)

**Scope of Work:**[1677836879.pdf](#)

**Service Level Agreement (SLA):**[1677836886.pdf](#)

**Payment Terms:**[1677752151.pdf](#)

**GEM Availability Report ( GAR):**[1677752170.pdf](#)

**Special Terms and Conditions (STC) of the Contract:**[1677752125.pdf](#)

**Custom Bid For Services - Tele OPD Services ( 8 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Tele OPD ServiceS
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
<b>Addon(s)</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/प्रेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Dr. Partha Pratim Samanta	803,NTPC Hospital arh STPP-803 215, Distt: Patna, Bihar	1	N/A
2	Dr. Dharendra Kumar Pathak	201008,NTPC, NCTPP, Dadri, Post Vidyut Nagar, Distt. - Gautam Budh Nagar, Uttar Pradesh-201008	1	N/A
3	Dr.Pratima Mahendra	495450,NTPC Hospital, Jamnipali, Korba, Chhattisgarh 495450	1	N/A
4	Dr. Rajesh Marcel Bage	759147,NTPC Hospital P.O. Deepshikha, Distt. -Angul, Odisha-759147	1	N/A
5	Mr. Sudhakar K	505208,NTPC Dhanvantari Hospital Post. Jyoti Nagar, Distt. -Peddapalli, Telangana	1	N/A
6	Dr. Liladhar Abhimanyu Lokeshwar	413215,DR. Kotnis Hospital, NTPC Village - Fatatewadi & Ahirwadi, District - Solapur, Maharashtra., Hotgi Station, Maharashtra 413215	1	N/A
7	Suresh Kanbaji Pawar	441104,Aayush Hospital-NTPC Mouda-Ramtek Road, P.O. Mouda, Distt. -Nagpur, Maharashtra-441104	1	N/A
8	Dr. Shankar Sheo Prasad	825415,Aarogyalay Hospital NTPC North Karanpura STPP, Tandwa, Chhatra, Jharkhand	1	N/A

### Custom Bid For Services - Tele ICU Services ( 9 )

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
<b>Core</b>	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Tele ICU Services
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
<b>Addon(s)</b>	

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Dr. Partha Pratim Samanta	803,NTPC Hospital arh STPP-803 215, Distt: Patna, Bihar	1	N/A
2	Dr. Dharendra Kumar Pathak	201008,NTPC, NCTPP, Dadri, Post Vidyut Nagar, Distt. - Gautam Budh Nagar, Uttar Pradesh-201008	1	N/A
3	Dr.Pratima Mahendra	495450,NTPC Hospital, Jamnipali, Korba, Chhattisgarh 495450	1	N/A
4	Dr. ANTOSH KUMAR	486885,Vindhya Hospital, Nh-1, D-19, NTPC, Vindhyanagar, District: Singrauli, Madhya Pradesh - 486885	1	N/A
5	Dr. Rajesh Marcel Bage	759147,NTPC Hospital P.O. Deepshikha, Distt. -Angul, Odisha-759147	1	N/A
6	Mr. Sudhakar K	505208,NTPC Dhanvantari Hospital Post. Jyoti Nagar, Distt. -Peddapalli, Telangana	1	N/A
7	Dr. Liladhar Abhimanyu Lokeshwar	413215,DR. Kotnis Hospital, NTPC Village - Fatatewadi & Ahirwadi, District - Solapur, Maharashtra., Hotgi Station, Maharashtra 413215	1	N/A
8	Suresh Kanbaji Pawar	441104,Aayush Hospital-NTPC Mouda-Ramtek Road, P.O. Mouda, Distt. -Nagpur, Maharashtra-441104	1	N/A
9	Dr. Shankar Sheo Prasad	825415,Aarogyalay Hospital NTPC North Karanpura STPP, Tandwa, Chhatra, Jharkhand	1	N/A

**Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें****1. Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

**1.** Bidder has to mandatorily fill Annexure-12 (QR summary sheet). References as indicated in Annexure 1

2 (QR summary Sheet) shall only be considered to ascertain the bidder's compliance to Qualifying Requirement (QR). Any reference work not mentioned in Annexure-12 shall not be considered for evaluation. (Refer Instruction to bidder, clause 26 for more details.)

**2.** Bidder may refer ITB (Instruction to bidder) clause 15.0 for Advisory Bank details for BG confirmations.

**3.** Bids not accompanied by requisite EMD as per clause 3.0 of SPC(Special Purchase Conditions) shall be outrightly rejected.

**4.** The bidder has to fill unit rates in the Excel price breakup sheet and attach the same along with price bid.

In case any discrepancy is found between the total amount quoted in the excel breakup sheet & that filled in the lumpsum offering on GeM portal, the lumpsum offering on GeM portal will prevail. The bidder has to revise the breakup to meet the lumpsum offering on GeM portal.

## **Disclaimer/अस्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and

[Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**