

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	20-03-2023 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	20-03-2023 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Power
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Ntpc Limited
Office Name/कार्यालय का नाम	Cc-eoc Noida
Item Category/मद केटगरी	Custom Bid for Services - Contract for provisioning of Cloud services
Contract Period	2 Year(s)
MSE Exemption for Years of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover	No
Startup Exemption for Years of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	6 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required	Yes

**EMD Detail/ईएमडी विवरण**

Advisory Bank/एडवाइजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	500000

**ePBG Detail/ईपीबीजी विवरण**

Advisory Bank	ICICI
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	27

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

AGM  
Cc-eoc Noida, NA, NTPC Limited, Ministry of Power  
(Ntpc Ltd)

**Splitting/विभाजन**

Bid splitting not applied.

**MII Compliance**

MII Compliance	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :**

BOQ PRICE BREAKUP - [1677497360.xlsx](#)

**Additional Qualification/Data Required**

**Instruction To Bidder:**[1677497372.pdf](#)

**Pre Qualification Criteria ( PQC ) etc if any required:**[1677497411.pdf](#)

**Scope of Work:**[1677497425.pdf](#)

**Special Terms and Conditions (STC) of the Contract:**[1677497437.pdf](#)

**Service Level Agreement (SLA):**[1677497450.pdf](#)

**Payment Terms:**[1677497489.pdf](#)

**Any other Documents As per Specific Requirement of Buyer -1:**[1677497512.pdf](#)

**GEM Availability Report ( GAR):**[1677497503.pdf](#)

**Project Experience and Qualifying Criteria Requirement:**[1677497497.pdf](#)

**Custom Bid For Services - Contract For Provisioning Of Cloud Services ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Contract for provisioning of Cloud services
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
<b>Addon(s)</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Vineet Gupta	500080,IT department , NTPC Bhavan, Kavadiguda main Road, Hyderabad	1	N/A

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

**1.** Amount of Bid Security/EMD (in favour of NTPC Ltd., payable at NOIDA) :

INR 5,00,000/- (Indian Rupees Five Lacs only).

EMD/Bid Security should reach at following address:

**To, DGM(CM)/Manager (CM),**

**6TH FLOOR, Engineering Office Complex, NTPC Ltd.,**

**Plot no. A-8A, Sector 24, NOIDA(UP), India-201 301**

Earnest Money Deposit/Bid Security can be submitted in one of the following forms:

**I.** Bank Guarantee from any of the banks specified in the bidding documents. The BG shall be valid for a period of 225 days from the date of opening of techno-commercial bid.

**II.** Online Transfer through NEFT/RTGS to NTPC's Bank whose details are given below:

**NAME: NTPC LTD.**

**NAME OF BANK: STATE BANK OF INDIA**

**CURRENT ACCOUNT NO.: 52142904702**

**IFSC: SBIN0020511**

**MICR: 110002658**

While carrying out online transfer, Bidders shall ensure to enter "EMD - Tender No-Vendor Name" in the Text / Remarks / Reason field. Bidder shall intimate the details of same through email to concerned C&M department and also upload the details in the Technical Bid in GeM portal in the following format:

Declaration for EMD Deposit

Tender No. :

Vendor Name :

UTR Reference :

Amount:

Date of Transfer:

Transferor Bank:

(Signature of Vendor with Seal)

**2.** The bidder should submit the following documents towards proof for meeting the Qualifying requirements along with the bids:

**(1)** Company Registration certificate / certificate of incorporation issued by Registrar of Companies / Registration document in respect of the firm / Partnership agreement etc.

**(2) For QR at Sl. No. 1 (a):** Bidder to submit the copy of empanelment certificate of Ministry of electronics and information technology (MeitY) of the cloud service provider (CSP) valid as on date of techno-commercial bid opening.

**(3) For QR at Sl. No. 1 (b):** (Applicable only in case the bidder is an MSP)

Valid authorization letter for aftersales service and support of the cloud services from the cloud service provider (CSP) which bidder is proposing in their bid valid for the tenure of the contract period.

**(4) For QR at Sl. No. 2**

Copies of Certificates from the client(s) towards execution (with details of value and scope of work executed and the period of execution) along with copies of Purchase orders/ Contracts etc. duly certified and digitally signed by specified TPIA/ Statutory Auditor.

**(5) For QR at Sl. No. 3**

Copy of audited balance sheet confirming the turnover for the preceding 03 financial years.

**Note: Bidder has to mandatorily fill the Annexure-12 (QR summary sheet) in support of reference documents for meeting QR and upload the same along with the technical bid in Technical Cover. (Refer ITB clause 26)**

**3.** Bidder may refer ITB (Instruction to bidder) clause 15.0 for Advisory Bank details for BG confirmations.

**4.** Bids not accompanied by requisite EMD as per clause 3.0 of SPC (Special Purchase Conditions) shall be outrightly rejected.

**5.** Bidder should quote for all items in the Bill of Quantity (BOQ) . Declaration regarding this aspect should be provided by the bidder in their technical bid failing which the bid will be liable for rejection. All BOQ items will be considered as single package for purpose of evaluation and commercial evaluation will be on the basis of the overall quoted bid price .

**6.** Bidder should submit the scope of work document duly signed and stamped with their company's seal / stamp as token of acceptance to the total scope of work of the bid.

**7.** Escalation matrix , service centers and Pan India Presence :

i) Bidder should provide the details of : A) Escalation matrix for the services and B)Details of Single point of Contact (SPOC) who will be responsible and accountable for the total rate contract execution and communicate with the EIC of the rate contract. The above details at (A) and (B) should be provided along with the technical bid .During contract execution in case of nonavailability of SPOC due to any reasons then an alternate SPOC should be provided .

**8.** Quantity variations will be as per the relevant clause mentioned in the scope of work document .

**9.** If the bidder is not a cloud service provider then the Bidder should submit the declaration duly signed and stamped from their respective cloud service provider (CSP) whom they are proposing in their bid in the format enclosed at ANNEXURE-A of scope of work document.

**10.** The contract shall be valid for two years from the date of award and can be extended for another 6 months on same rates, terms and conditions .

**Note: Standard Forms & Formats are attached as link "Any other Documents As per Specific Requirement of Buyer -1". Bidders may refer the same.**

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws. जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---