



Bid Number: GEM/2022/B/2731954 Dated: 29-11-2022

Bid Document

·	Bid Details				
Bid End Date/Time	20-12-2022 15:00:00				
Bid Opening Date/Time	20-12-2022 15:30:00180 (Days)Ministry Of PowerContracts And MaterialsRatnagiri Gas And Power Private Limited				
Bid Offer Validity (From End Date)					
Ministry/State Name					
Department Name					
Organisation Name					
Office Name	Maharashtra				
Item Category	Annual Maintenance service - EPABX System				
Contract Period	1 Year(s)				
Past Experience of Similar Services Yes					
MSE Exemption for Years of Experience and Turnover	No No				
Startup Exemption for Years of Experience and Turnover					
Document required from seller	Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer				
Bid to RA enabled	No				
Type of Bid	Two Packet Bid				
Time allowed for Technical Clarifications during technical evaluation	3 Days				
Estimated Bid Value	746109.33				
Evaluation Method	Total value wise evaluation				

EMD Detail

Required

No

ePBG Detail

Required No

Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	Yes

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

3. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Excel Upload Required:

BOQ - <u>1668236038.xlsx</u>

Additional Qualification/Data Required

details of OTHER ASSETS:<u>1668236078.pdf</u>

Annual Maintenance Service - EPABX System (1)

Technical Specifications

Specification	Values				
Core					
Amc for	pabx system-EPABX				
Brand/MAKE OF EPABX SYSTEM	Mitel				
Technology/Architecture of EPABX system	Server Based (Switching through Call Serever Application)				
Number Phone/end point (Analogue Extensions /FXS) (max)	NA				
Number of Digital Phone (max) 32					
Number of Junction/FXO line (max)	NA				

Specification	Values	
Number of SIP Phones (max)	NA	
Number of SIP Trunks (max)	NA	
OTHER ASSETS which are integral part of the EPABX system and covered under the scope of the AMC service	related softwares and application	
VINTAGE of the EPABX System	10 years and above	
Frequency of Routine/Preventive Maintenance Service	quaterly	
condition of Product (AT THE TIME OF BIDING)	Under Warranty and functional; Under AMC and function; Functional;	
Type of AMC	Comprehensive	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1	Bashant Prakash	415703,RATNAGIRI GAS AND POWER PRIVATE LTD. Anjanwel (PO), Guhagar Taluk Ratnagiri Dist.	1	N/A

Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1. **1.** Documents to be submitted as per qualification requirement.
- 2. 2. Signed and stamped copy of tender document to be submitted with the bid.

5. 3. Dully filled, signed and stamped copy of annexures to be submitted with the bid.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the <u>General Terms and Conditions</u>, conditons stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

----Thank You----