

NTPC Limited
(A Government of India Enterprise)
EOC Noida Office
NOTICE INVITING TENDER (NIT)

FOR
Services for Cyber Security Operations Center of NTPC Ltd
(Domestic Competitive Bidding)

NIT No: NTPC/EOC/9900229924

Date: 29.11.2021

1.0 NTPC invites on-line bids from eligible Bidders for aforesaid package, as per the scope of work briefly mentioned hereinafter:

2.0 Brief Details

NIT Date	29.11.2021
NIT No.	NTPC/EOC/9900229924
Document Sale Commencement Date & Time	29.11.2021
Source of IFB/NIT	EOC Noida Office
Last Date and Time for Bid submission	27.12.2021, 15:00 pm
Technical Opening Date & Time	29.12.2021, 15:00 pm
Price Bid Opening Date & Time	shall be intimated separately. For any corrigendum and extension of data of bid submission, please visit the website.
Cost of Bidding Documents in INR	*Rs. 2250
EMD/Bid Security in INR	Not Applicable
Pre-Bid Conference Date & Time (if any)	Not Applicable
Last Query Date (if any)	13.12.2021
Reverse Auction	Not Applicable

*Bidders have to submit Tender Fee through on-line mode only on the NTPC e-tender portal.

3.0 Bid Security Declaration shall be submitted online in the Fee cover. Bidder shall accept relevant attribute of GTE of E-tender portal as confirmation to acceptance of provisions of Bid Security Declaration.

- 4.0** The bidding document is available online. A complete set of Bidding Documents may be downloaded by any interested Bidder from the NTPC tender website <https://eprocurmentpc.nic.in>.

The Bidder would be required to register in the website. First time users are required to register themselves on NTPC tender website after filling up the required details. Users whose email address has not been linked to a vendor code allotted by NTPC/ first time users not allotted any vendor code by NTPC, should send a copy of the registration details to the e-mail address specified in this NIT under Address for Communication with following details at least three working days prior to Technical Opening Date:

- i. Request on the letter head of the Company
- ii. Copy of GST Registration,
- iii. Copy of PAN no.,
- iv. email ID and Contact No.
- v. Name and Designation of the contact person
- vi. Cancelled cheque & E.F.T form duly verified by bank

Note: Format of E.F.T (Electronic Fund Transfer) is attached along with bidding documents

5.0 Brief Scope of Work & other specific detail

The scope of the work is to provide resources for the CSOC operations. The scope of work also includes Breach Investigation services to provide investigation services in case of a Cyber security breach.

6.0 Qualifying Requirements for Bidders:

- 6.1 The bidder should have a valid ISO-27001/BS 7799 certificate for Security Operations Center (SOC) / Managed Security Service (MSS) as on the date of techno-commercial bid opening.

OR

The bidder should be a cyber-Security auditor empaneled by CERT-In (Computer Emergency response team of India) as per the list available in the CERT-In website.

- 6.2** The bidder should have executed any one of the following 'Similar' Works in preceding Seven years as on the date of techno-commercial bid opening:

- a. One Work of value not less than Rs. 110 Lacs

OR

- b. Two Works of value not less than Rs. 69 Lacs each

OR

- c. Three works of value not less than of Rs. 55 Lacs each.

Note:

Similar' work means any work which includes any one or more of the following:

- Managed Security Services/ Security Outsourcing Services
- Setting up/supply & installation / operation/ management of Security Operation Center (SOC) Services
- Management/ implementation of Security Orchestration, Automation and Response (SOAR) solution
- Management/ implementation of SIEM (Security Information and Event Management) Solution
- Incident response solution/ services

Note:

6.2.1 The word "executed" means the bidder should have achieved the criteria specified even if the total contract is not completed / closed. However, work executed should include the any one or more of the "Similar Works" as defined above ,as on the date of Techno-Commercial bid opening.

6.2.2 In case of orders under execution, the value of work executed till the date of techno-commercial bid opening as certified by the Employer shall be considered. However, work executed should include the any one or more of the "Similar Works" as defined above, as on the date of Techno-Commercial bid opening.

6.2.3 The above value of executed works is exclusive of applicable tax/ GST.

- 6.3** The average annual turnover of the bidder in the preceding three (03) financial years as on the date of Techno-Commercial bid opening, should not be less than ₹27.46 Lacs (Rupees Twenty Seven lacs Forty Six Thousands)

Note:

6.3.1 While computing the turnover other income shall not be considered.

6.3.2 In case where audited results for the last financial year as on the date of Techno-commercial bid opening are not available, the financial results certified by a practicing Chartered Accountant shall be considered acceptable.

In case, Bidder is not able to submit the Certificate from practicing Chartered Accountant certifying its financial parameters, the audited results of three consecutive financial years preceding the last financial year shall be considered for evaluating the financial parameters. Further, a Certificate would be required from the CEO/CFO as per the format enclosed in the bidding documents stating that the Financial results of the Company are under audit as on the date of Techno- commercial bid opening and the Certificate from the practicing Chartered Accountant certifying the financial parameters is not available.

7.0 Issuance of Bidding Documents to any bidder shall not construe that bidder is considered qualified.

8.0 NTPC shall allow purchase preference to MSEs.

9.0 **'Class-I local suppliers' only are eligible to participate in this tender, as defined in the bidding documents/ Public Procurement (Preference to Make in India), Order 2017 and its subsequent amendments/ revisions issued by DPIIT.**

The bidders may apprise themselves of the relevant provisions of bidding documents in this regard before submission of their bids."

10.0 NTPC reserves the right to reject any or all bids or cancel/withdraw the NIT for the subject package without assigning any reason whatsoever and in such case no bidder/intending bidder shall have any claim arising out of such action.

11.0 Address for Communication

Dy. General Manager (CM)
NTPC LTD., 6th Floor, EOC,
Plot no. A-8A, Sector 24
NOIDA (UP), India-201 301
Ph. 0120- 4946682
ramgopal01@ntpc.co.in

OR

Manager (CM)
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