

**NTPC Limited**  
**(A Government of India Enterprise)**  
**EOC Noida Office**  
**NOTICE INVITING TENDER (NIT)**  
**FOR**

**Proposal for setup of Network operation and Monitoring Center**  
**(Domestic Competitive Bidding)**

**NIT No:** NTPC/EOC/9900223828

**Date:** 19.08.2021

**1.0** NTPC invites on-line bids from eligible Bidders for aforesaid package, as per the scope of work briefly mentioned hereinafter:

**2.0 Brief Details**

|                                         |                                                                                                                       |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| NIT Date                                | <b>19.08.2021</b>                                                                                                     |
| NIT No.                                 | NTPC/EOC/9900223828                                                                                                   |
| Document Sale Commencement Date & Time  | <b>19.08.2021, 15:00 PM</b>                                                                                           |
| Source of IFB/NIT                       | EOC Noida Office                                                                                                      |
| Last Date and Time for Bid submission   | 15.09.2021 , 15:00 pm                                                                                                 |
| Technical Opening Date & Time           | 17.09.2021, 15:00 pm                                                                                                  |
| Price Bid Opening Date & Time           | shall be intimated separately. For any corrigendum and extension of data of bid submission, please visit the website. |
| Cost of Bidding Documents in INR        | Rs. 6,750                                                                                                             |
| EMD/Bid Security in INR                 | Not Applicable                                                                                                        |
| Pre-Bid Conference Date & Time (if any) |                                                                                                                       |
| Last Query Date (if any)                | 01.09.2021.                                                                                                           |
| Reverse Auction                         | Not Applicable                                                                                                        |
|                                         |                                                                                                                       |

**3.0** Bid Security Declaration and Integrity Pact (if applicable) shall be submitted in a sealed envelope separately offline/online by the stipulated bid submission closing date and time at the address given below. Any bid without an acceptable Bid Security Declaration and Integrity Pact (if applicable) shall be treated as non-responsive by the employer and shall not be opened.

**4.0** The bidding document is available online. A complete set of Bidding Documents may be downloaded by any interested Bidder from the NTPC tender website <https://eprocurmentpc.nic.in>

The Bidder would be required to register in the website. First time users are required to register themselves on NTPC tender website after filling up the required details. Users whose email address has not been linked to a vendor code allotted by NTPC/ first time users not allotted any vendor code by NTPC, should send a copy of the registration details to the e-mail address specified in this NIT under Address for Communication with following details at least three working days prior to Technical Opening Date:

- i i. Request on the letter head of the Company
- ii ii. Copy of GST Registration,
- iii iii. Copy of PAN no.,
- iv iv. email ID and Contact No.
- v v. Name and Designation of the contact person
- vi vi. Cancelled cheque & E.F.T form duly verified by bank

Note: Format of E.F.T (Electronic Fund Transfer) is attached along with bidding documents

### **5.0 Brief Scope of Work & other specific detail**

The Bidder's scope of work includes supply, design, Installation, implementation, testing, Training and Operation of Network Operations and Monitoring Centre at EOC Complex Sector 24, Noida along Support and warranty of 06 Years of all equipment, software Licenses, subscriptions etc.

### **6.0 Qualifying Requirements for Bidders:**

**6.1 (a)** The bidder should have executed the work of setting-up and managing at least One 'Network Operation Centre (NOC)' for a client covering at least 10 geographically separate locations in India on 24x7 basis for at least One Year as on the date of Techno-commercial bid opening.

OR

**(b)** The bidder should have executed the work of setting-up and managing at least One 'Security Operation Centre (SOC) with SIEM (Security Information and Event Management)' in India for a Client on 24x7 basis for at least One Year as on the date of Techno-commercial bid opening.

OR

**(c)** The bidder should have its own 'Network Operation Centre(NOC)' OR 'Security Operation Centre(SOC)' in India from where bidder has provided 24x7 managed NOC or SOC services to at least one Client (other than self) for at least One year as on the date of Techno-commercial bid opening.

**6.2** The bidder should have executed any one of the following work in India which includes supply and installation of "Network Management System" OR "Similar work" in the preceding seven years as on date of opening of Techno-Commercial Bid One Work of value not less than Rs1357/- Lakh

OR

Two works of value not less than Rs. 848/- Lakh each

OR

Three works of value not less than of Rs. 678/- Lakh each.

**Note:**

**2.1** The word “executed” means the bidder should have achieved the criteria specified even if the total contract is not completed / closed. However, supply and installation of “Network Management System” OR “Similar work” must be included in the work executed.

**2.2** In case of orders under execution, the value of work executed till the date of techno commercial bid opening as certified by the client shall be considered. However, supply and installation of “Network Management System” OR “Similar work “must be included in the work executed .

**2.3** “Similar work” means at least one of the following :

- Network Performance or Management System (NPM or NMS)
- Application and Server Management System (APM or EMS)
- NOC Setup including Video Walls
- Security Operation Services (SOC)
- Network Operation Services (NOC)
- Managed Network Monitoring Services
- SIEM (Security Information and Event Management) solution

**6.3** The average annual turnover of the bidder in the preceding three (3) completed financial years as on date of Techno-Commercial bid opening should not be less than Rs 1377.00 Lacs (Rupees thirteen Crore seventy seven Lacs only).

In case the bidder does not satisfy the average annual turnover criteria, stipulated above on its own, its Holding Company would be required to meet the stipulated turnover requirements as above, provided that the net worth of such Holding Company as on the last day of the preceding financial year is at least equal to or more than the paid-up share capital of the Holding Company. In such an event, the bidder would be required to furnish along with its bid,

**a)** Letter of Undertaking from the Holding company, supported by the Holding Company’s Board Resolution as per the format enclosed in the bid documents, pledging unconditional and irrevocable financial support for the execution of the Contract by the Bidder in case of award.

**b)** The Net Worth of the bidder as on the last day of the preceding financial year should not be less than 100% (hundred percent) of its paid-up share capital. In case the Bidder does not satisfy the Net Worth criteria on its own, it can meet the requirement of Net worth based on the strength of its Subsidiary (ies) and/or Holding Company and/or subsidiaries if its Holding company wherever applicable. In such a case, however, the Net worth of the Bidder and its subsidiary (ies) and/or Holding Company and/or subsidiary (ies) of the Holding Company, in combined manner should not be less than 100% (hundred percent) of their total paid-up share capital. However, individually, their Net worth should not be less than 75% (seventy five percent) of their respective paid-up share capitals.

Net worth in combined manner shall be calculated as follows:

Net worth (combined) =  $(X1+X2+X3)/(Y1+Y2+Y3) \times 100$

Where X1, X2, X3 are individual Net worth which should not be less than 75% of the respective paid up share capitals and Y1, Y2, Y3 are individual paid up share capitals.

c) In case the bidder is not able to furnish its audited financial statements on standalone entity basis, the unaudited unconsolidated financial statements of the bidder can be considered acceptable provided the bidder further furnishes the following documents for substantiation of its qualification:

a) Copies of the unaudited unconsolidated financial statements of the bidder along with copies of the audited consolidated financial statements of its Holding Company.

b) A Certificate from the CEO/CFO of the Holding Company, as per the format enclosed in the bidding documents, stating that the unaudited unconsolidated financial statements form part of the consolidated annual financial statements of the Holding Company.

In case where audited results for the last financial year as on the date of bid opening are not available, the financial results certified by a practicing Chartered Accountant shall be considered acceptable. In case, Bidder is not able to submit the certificate from a practicing Chartered Accountant certifying its financial parameters, the audited results for the three consecutive financial years preceding the last financial year shall be considered for evaluating the financial parameters. Further, a Certificate would be required from the CEO/CFO as per the format enclosed in the bid documents stating that the Financial results of the Company are under audit as on the date of bid opening and the Certificate from the practicing Chartered Accountant certifying the financial parameters is not available.

**Notes for clause 3.0:**

(i) Net worth means the sum total of the paid up share capital and free reserves. Free reserve means all reserves credited out of the profits and share premium account but does not include reserves credited out of the revaluation of the assets, write back of depreciation provision and amalgamation.

Further any debit balance of Profit and Loss account and miscellaneous expenses to the extent not adjusted or written off, if any, shall be reduced from reserves and surplus

(ii) Other income shall not be considered for arriving at annual turnover

(iii) "Holding company and "Subsidiary Company" shall have the meaning ascribed to them as per Companies act of India .

For annual turnover indicated in foreign currency, the exchange rate as on seven (7) days prior to the date of bid opening shall be used.

**7.0** Issuance of Bidding Documents to any bidder shall not construe that bidder is considered qualified.

**8.0** NTPC shall allow purchase preference to MSEs.

**9.0 'Class-I local suppliers' and 'Class-II local suppliers' only are eligible to participate in this tender, as defined in the bidding documents/ Public Procurement (Preference to Make in India), Order 2017 and its subsequent amendments/ revisions issued by DPIIT.**

**The bidders may apprise themselves of the relevant provisions of bidding documents in this**

**regard before submission of their bids."**

**9.0** NTPC reserves the right to reject any or all bids or cancel/withdraw the NIT for the subject package without assigning any reason whatsoever and in such case no bidder/intending bidder shall have any claim arising out of such action.

**10.0 Address for Communication**

Additional General Manager (CM)

NTPC LTD., 6th Floor, EOC,

Plot no. A-8A, Sector 24

NOIDA (UP), India-201 301

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